



COUNCIL FOR FAIR BUSINESS PRACTICES

Our Mission

" We shall promote the highest ethical practices by business & professionals, in order to provide complete satisfaction to consumers & other stakeholders."



Food, Civil Supplies and Consumer Protection Department, Maharashtra

CFBP TIMES

October 2018
Special issue



K. N. Suntook
2000 - 2002



Kalpana Munshi
President
2016 - 2018



Shekhar Bajaj
1996-1998
2016



V. S. Palekar
2002 - 2004



Shyamniwas Somani
2014 - 2016



V. B. Haribhakti
2004 - 2006



Ramesh K. Dhir
2008 - 2010



Suresh Goklaney
2010 - 2012



Hoshang Billimoria
2012 - 2014

**"Coming together is beginning,
keeping together is progress,
working together is success...."**

FAREWELL



**President Ms. Kalpana Munshi honoured by
Chief guest Shri Shatrughan Sinha
and Smt Poonam Sinha with flowers and trophy**

FAREWELL

Kalpana Munshi



I pen down my last communication as the President of this wonderful organization with a deep sense of fulfillment. I think these two years have been the most rewarding years of my life. I had an opportunity to bathe in the holy river of Consumer organization CFBP. I thank almighty for helping & blessing me to perform my duties as President of this prestigious leading council for Fair Business Practices.

Friends it is time to say Good Bye but we should never say “Good Bye” in CFBP because like any rotating Wheel our endeavors to serve the consumers must roll on.

Two Years are lot enough to do a lot of good things and yet on the other hand it is never enough, I always wished if this year had still continued and I had some time, I noticed that the deeper I entered into organization projects and activities to promote consumerism I got new inspirations with new ideas besieged me. The urge to forget all else loomed large.

I have gained a lot in such a short time but this was only because of reservoir of my Board & Invitee Members, all the Advisory Board Members, the Past Presidents, the committee Chairman, the CFBP Staff Members and above all you all.

Any Organization for its excellence has to be backed by committed Board Members and core Team. I was fortunate enough for their continuous support & Motivation.

Fellowship during Board & Advisory Meetings served as the spinal Cord of the CFBP Vibrancy. It served as a light house as it directed the course of actions of the various committees to reach the new Peak of excellence and I am glad that throughout these two years 2016-2018. We have created healthy comradeship among CFBP Members Vibrant & Vivacious.

It is time to acknowledge our Twinkling Stars

CFBP is successful only because of the collective & committed efforts of all the members that the final products were delivered with the mark of excellence.

I am really overwhelmed with the quality of Love and affections that you all have showered upon me. I feel that all my efforts during the year with integrity were generated from my heart and they touched your heart.

Finally I strongly believe:

- Do not repent for mistakes, neither worry for the Future, the Future is a mystery but the present is a gift of God.
- Make no comparisons with others as you are only one of list and in the whole universe, your critics your best friends.
- Always tackle one problem at a time and finally the situations you cannot change, Accept them and there will be true fulfillment in whatever we do!

Congratulations to the New Leader.

Mr.Swapnil Kothari –Our incoming young Dynamic leader, your leadership will open the New Doors of Success and your pleasant presence will spread a fresh aroma all over.

It is your turn now to meet the challenges and opportunities of the days ahead.

Find your voice, shape your ideas and test those ideas against realities of the world.

You can begin that journey with your supportive friends and wise mentors like people you meet in CFBP.

Together, they make up the heart and soul of a remarkable, place call CFBP-Council for Fair Business Practices.



Executive Committee and Invitee Board Members

L- R : Mr. Swapnil Kothari,PP Mr. Ramesh Dhir, PPMr. Hoshang Billimoria, IPP Mr.Shekhar Bajaj, President
Ms. Kalpana Munshi, Justice BN. Srikrishna, Vice-President Mr. Shrikant Soman, Mr. Vineet Bhatnagar
Standing : Mr. Bipin Kapadia, Mr. Vineet Bhatnagar, Ms. Tejal Gandhi, Mr. Pramod Shah, Ms. Shelly Gupta,
Ms. Good Ghadliayali, Dr. Anita Shantaram, Ms. Asha Idnani, Mr. Sushil More,Ms. Swarn Kohali, Mr.
Padmakar Nandekar, Ms. Indrani Malkani, Mr. Niranjhan Jhunjhunwala,Ms. Lata Jha, Mr. Rajith Menon,
Dr. Vijayalakshmi , Dr. Renuka Gopalkrishnan, Ms. Nikki Hingad, and Mr. Vikesh walia



KALPANA MUNSHI PROFILE

Kalpana Munshi hails from a reputed family from Ambala Cantt in Haryana. She obtained a degree from the University of Punjab with distinction. She was the best sportsman, corporal in NCC & the best singer of Punjab University.

Mrs. Kalpana Munshi is the Chairperson of Munshi Group of Companies. As a sequel to unflinching dedication & relentless efforts & accomplishments in the welfare activities & her recognition in her professional involvement she has to her credit number of Awards as follows:



Kalpana Munshi
President - CFBP

PERSONAL & BUSINESS AWARDS



Kalpana Munshi was presented Women Entrepreneur Award at the hands of Mr. Pranab Mukharjee, Former President of India

1. Women Entrepreneur Award– was presented at the hands of Mr. Pranab Mukharjee, Former President of India.
2. Udyogshree Award – for business expertise at the hands of Mr. Tarun Gogoi, CM of Assam.
3. India International Women Excellence Award– was presented at International conference of Indians & Non-Resident Indians by Minister S. Krishnakumar – Minister of states for non conventional energy resources.
4. Honored as Samajshree– for her excellence in management by Justice Deshmukh.
5. Vijay Ratna Award– for enriching human life & outstanding attainments
6. Niryat Ratna Award– for their extra ordinary exports to Russia

7. Mahila Shiromani Award – was presented for a dedication to the welfare & upliftment of the downtrodden, blind & differently abled people of the society by the First Lady of India at Rashtrapati Bhavan, New Delhi.
8. Rashtriya Udyog Award– for expertise in Business
9. Udyog Ratna Award
10. Excellence Award - for export performance in Russia
11. Citation at All India Conference - was presented on her from Small & Medium Exporters Export Promotion.



Kalpana Munshi was presented Mahila Shiromani Award by the First Lady of India at Rashtrapati Bhavan, New Delhi.

PRESIDENT – CFBP (Council for Fair Business Practices)

Kalpana Munshi is the first Women President of Council for Fair Business Practices (CFBP) (2016-2018) which serves as a bridge between the manufacturers and consumers for promotion of good business relationship comprising of the membership of businessman, professionals & consumers. She has undertaken very ambitious programmes to promote CFBP mission to promote Consumer awareness and Fair Business Practices in Corporates and work places. She has organized various seminars and programmes for the young and old consumers as she feels that “Consumer Is The King”.



Seminar – Humour in Life and Law
 Panelists – Tabassum(Film star), Dr. Rupa Shah(Former Vice Chancellor,SNDT), Advocate Abha Singh

With her extraordinary vision and creativity CFBP has reached greater heights and today CFBP is going places. She instilled consumerism among all young and seniors by organizing educational programs through debate, dance ballet, street plays, kavi sammelans, marathon, various competitions and seminars promoting only consumerism and their rights.



Seminar – Save Environment Ban Plastics
 Speakers – Juhi Chawla, Dolly Thakore, Kiran Dighavkar(MCGM)



Marathon in CFBP T-Shirts



Promoted consumerism among young consumers



Street Play – Jaago Grahak Jaago

She created a data list of almost 50,000 consumers from corporate, professionals, individuals, film fraternity, media and communication, schools and colleges students and NGO's with their participation in CFBP various consumer activities.

She organised CFBP - Jamnalal Bajaj Awards for Fair Business Practices in the presence of distinguished chief guest



With Shri Abdul Kalam - Former President of India



Shri Suresh Prabhu, Minister of Industry & Shri Girish Bapat, Minister of Food and Drugs, Administration Civil Supplies



With Shri Ajay Piramal, Chairman - Piramal Group



With Smt. Arundhati Bhattacharya, Ex-Chairman, SBI

She formed 21 active consumer committees who worked with total dedication in different areas of consumerism and an active Board of 26 EC and invitee members who left no stone unturned offering their 100 percent services towards promoting consumerism.



Executive Committee and Invitee Board Members

L- R : Mr. Swapnil Kothari,PP Mr. Ramesh Dhir, PPMr. Hoshang Billimoria, IPP Mr.Shekhar Bajaj, President Ms. Kalpana Munshi, Justice B.N. Srikrishna, Vice-President Mr. Shrikant Soman, Mr. Vineet Bhatnagar
 Standing : Mr. Bipin Kapadia, Mr. Vineet Bhatnagar, Ms. Tejal Gandhi, Mr. Pramod Shah, Ms. Shelly Gupta, Ms. Good Ghadliayali, Dr. Anita Shantaram, Ms. Asha Idnani, Mr. Sushil More,Ms. Swarn Kohali, Mr. Padmakar Nandekar, Ms. Indrani Malkani, Mr. Niranjan Jhunjhunwala,Ms. Lata Jha, Mr. Rajith Menon, Dr. Vijayalakshmi , Dr. Renuka Gopalkrishnan, Ms. Nikki Hingad, and Mr. Vikesh walia

She formed an advisory Board of 45 eminent members who shared their expertise for the progress of CFBP activities



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 Standing L-R : Mr. Anil Harish Ms.Mrinalini Kher, Mr.Supran sen, Ms.Radhika Nath, Dr. Habil Khorakiwala, Mr. Rajeev Sinha, Ms. Rajyalakshmi Rao,Mr. Vijay Kalantari,Dr. Joseph Lewis,Ms. Aruna Raje Patil, Mr. Raj K. Purohit, Mr. Sanjay Dangji,Ms. Himadari Nanavati, Mr. Nanki Rupani, Ms. Meera Isaacs, Mr. Chandrashekar Kolvekar, Ms. Salome Roy Kapur, Dr. J. S Pai, Dr. G.M. Tewari

She promoted through a unique event of consumer Film Festival comprising of various competitions on short film, short story writing, slogan writing, painting contest and street plays giving an opportunity to all



Young and senior people to express the meaning of consumerism through their writing, acting, painting and creative skills. The event was initiated for the first time in the history of consumer world and was thunderous success that it is once again organized by CFBP.

The Birla's, the Tata's, the Godrej and the Bajaj groups supported the consumer cause



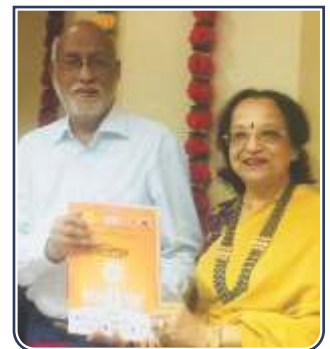
With Smt. Rajashree Birla



With Shri Ratan Tata



With Shri Adi Godrej



With Shri Shekhar Bajaj



Film Fraternity, Art world, professionals, Rotary and Rotract clubs, Dignity Foundation, ISME, NHAf, Film Division and Malti Dahanukar Trust supported CFBP because they recognized the tireless services of Mrs. Kalpana Munshi towards the promotion of consumer awareness and fair business practices in all respects. She was honoured for her fantabulous amazing leadership promoting consumerism to peak heights during her presidentship (2016-2018) in CFBP



MEMBER OF ROTARY CLUB OF BOMBAY

She was also the first Women President of the Premier Rotary Club – Rotary Club of Bombay in its Platinum Jubilee year 2003 - 2004. More than 400 service projects for the benefit of community were organized by 51 Service Committees lead by her in all the four avenues of service.

For more than 24 years she has offered her outstanding selfless services in Rotary and otherwise – Serving the underprivileged, the old, the young women and the children.

HONORS & AWARDS IN ROTARY

Due to Kalpana Munshi’s unmatched dedication, tireless services & accomplishments in various avenues of Service of Rotary, she has to her credit a number of National & International Awards & also Club & District Awards since her initiation in Rotary as follows:



INTERNATIONAL AWARDS

1. 1996-97:Certificate of Achievement – recognized as one of ‘Rotary’s Ten Best’ in category of Mental / Physical disabilities projects during the 1997 Glasgow International Institute by Past Rotary International President Luis Vicente Giay.
2. 2002-03 : Regional Service Award for a Polio Free World
3. 2003-04 : Honored as a President of RC Bombay by President Aziz Menon – RC Karachi – to commemorate the Rotary International Theme of Lend a Hand



Honoured Internationally at RC Concord Indiana, USA



Honoured at RC Eau Claire Michigan



Honoured at RC Dominic Republic



Honoured as First Woman President during installation

CLUB AWARDS

1) 2003 -04: President Citation – in recognition of its commitment to elevate poverty & promote peace & its support of the family of Rotary through Rotary Service by Rotary International President Jonathan B. Majiyagbe.



Honoured during the RC Bombay meeting

1)2003-04: Safire Club Award for leading the Premier Club & lending hands with excellence.

DISTRICT AWARDS

- 1) 1993-94 : The Rotary Foundation District Service Award – for outstanding service in promoting the Rotary Foundation & its goal of World Understanding & peace
- 2) 1994-95 : The Rotary Foundation Award - for generous contribution to the Rotary Foundation as Major Donor.
- 3) 1995-96: Distinguished Service Award – in acknowledgement & appreciation of promotion the District Theme “Let’s be effective through commitment & self sacrificing efforts”.
- 4) 1996-97 : The Rotary Service Award
- 5) 1996-97 : Rotary Vocational Excellence Award
- 6) 1997-98 : Citation for exemplary service in Rotary 2000
- 7) 1998-99: Distinguished Service Award – in recognition & appreciation of exemplary Rotary Service during the year with dedication & commitment.
- 8) 99-2000: Honored with Vocational Award.
- 9) 2000-01: Appreciation Momentum for participation in Intercity Fourm on Senior Citizens.
- 10) 2000-01: Distinguished Service Award – in recognition of exemplary leadership with dedication & commitment.
- 11) 2000-01: Certificate of Honor – for the dedication, sincerity & undivided commitment to spread Rotary ideals in the community & going beyond the call of duty to support the District.
- 12) 2000-01: Honored as a special Guest of Honor at the District Conference at Varanasi District 3120.
- 13) 2002-03: Trophy for excellent performance for forming Human Chain.
- 14) 2003-04: Polio Plus plaque – for extra ordinary efforts to improve the lives of children in India.
- 15) 2006-07: Distinguished Service Citation as Assistant Governor – with deep appreciation for your support, dedicated efforts & outstanding contribution towards resounding success.
- 16) 2007-08: Trophy for appreciation towards the service for bringing awareness for green & clean Mumbai.
- 17) 2008-09: Trophy for appreciation for re-dedicating to Indian Culture & Heritage.
- 18) 2009-10: Trophy for appreciation for initiating the motivational & educational programs for future generations.
- 19) 2010-11: Trophy for appreciation for the services provided for World Community Service.
- 20) 2011-12: Trophy for appreciation for exemplary services provided for Mid Day Meals, RCCs, Legal Literacy, Slumber Kit, Differently Abled.
- 21) 2012-13 : Trophy for appreciation for outstanding leadership for organizing 12 major service projects in various fields.
- 22) 2013-14 : Trophy for appreciation for outstanding leadership for building 181 Rotary Kutirs in Dahanu converting mud houses into brick houses for the tribal community
- 23) 2015-16: Trophy for appreciation for building 750 toilets for poor girls in Wada, Palghar, Shahapur, Bhiwandi, Vasai, Thane areas.
- 24) She is known as the Angel of Rotary, Star of Rotary, Back-bone of Rotary and to top it all recognized as a million dollar Rotarian. She has a Midas Touch in whatever avenue she works in. She indeed is a true Rotarian.



Appreciation award by DG Prafull Sharma as Councillor – Vocational Service 3 – Consumer awareness



Awarded for excellent community service by PDG Kumar Kevalramani



Recognised for organising International project - Jaipur foot camp at Nairobi, South Africa

SIGNIFICANT WORK DONE AT CLUB LEVEL

- 1) Initiated Paying off the loans of poor farmers & saving them from committing suicide by paying off their loans with the help of Legendary Mr. Amitabh Bacchan in Andhra Pradesh & Vardha.
- 2) Initiated to organize International Project by organizing Jaipur Foot Camp at Dominican Republic.



Distributed Jaipur foot in Nairobi during the Jaipur foot camp



Gave Polio drops during National Immunization Day



Donated four optimist boats for sea cadets



Organised mass marriages for 27 Adivasi couples

- 3) Organized 9 Rain Water Harvesting Project in the villages & Mumbai.
- 4) Initiated installation of 60 Water purifiers at 45 police stations, municipal schools & parks.
- 5) Initiated immunization of 4000 children with Hepatitis B Vaccine.
- 6) Initiated donation of Calipers, wheelchairs to physically challenged & slums.
- 7) Initiated organizing International Cricket Match with the participation of Pakistan, Australia & Ceylone.
- 8) Organized Polio corrective surgery camps for 500 children.
- 9) Initiated Mid day meals in municipal schools for over 3000 children with the total cost of Rs. 1.35 Crores.
- 10) Organized Carnivals & Special Olympics for 8000 special Children.
- 11) Initiated Starting recreation centers for Senior Citizens.
- 12) Initiated Six Children Parks.
- 13) Initiated donation of four optimist boats for the training of sea cadets.

14) Initiated Toy Library for Poor Children in slums, municipal schools & hospitals.

- 15) Organized Mass marriages for 27 Adivasi couples at Talwada Village.
- 16) Initiated donation of sewing machines to Self Help Groups.

- 17) Initiated building of toilet blocks in the RCCs, Remand Homes, & villages.
- 18) Organized National Cricket Match for the Blind.
- 19) Organized eye & Dental Check up Camps in Slums, Schools & RCCs.
- 20) Initiated erection of special Polio Booths at V.T. & Mumbai Central Station during NIDs immunizing 3000 children.
- 21) Organized Human Chain to Chain Polio for polio awareness with the participation of 50000 Rotarians, Rotaractors, and school children.
- 22) Initiated starting Euro Enviro Park & Oxygen Park.
- 23) Initiated starting children's park for the physically challenged.



Rescued poor farmers from committing suicide by paying off their loans with the support of the legendary Shri Amitabh Bacchan



Donated Calipers, wheelchairs to physically challenged



Recreation centres for senior citizens



Brought smile on the faces of small children by distributing toys among them



Donated sewing machines to self help groups



Distributed Jaipur foot in Nairobi during the Jaipur foot camp

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AT DISTRICT LEVEL [ROTARY INTERNATIONAL DISTRICT 3140



RIPP Giuyvicent during conventions

She has frequently addressed various clubs, Intercity Forums, Assemblies, Seminars, Conferences, A to z programs, Group Discussions, MUNA, RYPEN, RYLAs, Interact & Rotaract conferences & had participated actively in Group Discussions & other events held in the District from time to time.



Attended 14 international conventions and 12 international assemblies



RIPP during conventions

- 1) She was the District Secretary for the year 2001-02.
- 2) She was the Assistant Governor for the year 2006-2007 leading 7 major clubs of the District.
- 3) She has attended 14 International Conventions & 11 International Institutes worldwide.
- 4) Has been honored as honorary member of Rotary Club of Dowagiac, Michigan, U.S.A. by President Mike Franks during the year 2001-2002.



During convention at Osaka

- 5) Was also honored as honorary Citizen of Dowagiac U.S.A. at the hands of the Mayor of the City.
- 6) Organized Human Chain with more than 200000 school children.

She believes in working together as a team & is easily conversant with individual Rotarian & Clubs. She is a true Rotarian personified who eats, drinks & sleep of Rotary Service only in true sense.



Fashion show – The World of Rotary

SIGNIFICANT CONTRIBUTION TO THE DISTRICT 3140

- 1) She has contributed more than \$40,000 to the Rotary Foundation & all the 18 members of her family are proud Paul Harris Fellow – her 4 children, their spouses & 9 grandchildren.
- 2) She is a proud Paul Harris Society Fellow.
- 3) 1995-96: As a Rotary Foundation (Promotion Chairman) she collected US \$ 1,00,000.
- 4) 1999-2000 : As a Chairperson for Senior Citizen Committee – she initiated starting Nana – Nani, Dada – Dadi Parks.
- 5) 2004-05 : As an Avenue Chairperson – Community Service 4 – Youth – she initiated forming 72 Interact Clubs, 11 RCCs, & the District Interact Conference with the participation of 3000 Interactors.



Senior Citizen garden

6. 2011-12 : As a District Avenue Chairperson Non Medical Service II Committee, she initiated organizing Legal Literacy Seminars, Slumber Kits Distribution, Projects for the Differently abled & the RCC committees. Mid-day Meals worth Rs. 1.35 crores -

7. 2012-13 : As a District Director Incharge for the District Major Thrust Area – SERVICE 12, she organized 12 major service projects such as Entrepreneurship Seminar, Civic Awareness Campaign for 5000 children, 200 pediatric cardiac



Organised cricket match for the blind



Offered Shram Daan to build Rotary kutirs

surgeries, 5000 cataract Surgeries, Carnival for 5000 differently abled, National Cricket Match for the blind, Lifetime Achievement Awards, Rotary Kanheri Utsav with consumer activities, medical camps, science competition & cultural activities, Career Guidance Seminar for 10,000 Students, Global Thane Festival depicting the Culture & Heritage of Thane, Micro Credit Seminar for the Self Help groups & Flame of Education – Scholarships were given to 665



Built 180 Rotary kutirs for tribal people

underprivileged & mentally challenged students with Mr. Kapil Dev as the Brand Ambassador.

7. 2013-14 : As an Avenue Chairperson of District Thrust Area – Low Cost Housing, she has initiated to build 181 Rotary Kutirs converting mud houses into brick houses for the tribal community in Naroli Pada & Ashta at Dahanu Taluka with the



Organised orientation programmes for young girls to maintain hygiene

Shramdaan of Rotarians, Rotaractors & the Beneficiaries.

8. 2015-16 : As an Avenue Chairperson of District Thrust Area – SUKHADA – WiNS Toilet Project for poor girl students, she has initiated to build 750 toilets in Wada, Palghar, Shahapur, Bhiwandi, Vasai, Thane areas.

ROTARY DISTRICT - 3141

9. 2016-17 : As an Avenue Chairperson of District Thrust Area – NITYAM – WiNS Toilet Project she built 300 toilets for the poor boys & girls students & also for the needy community.

10. 2017-18: As District counselor she promoted Consumer Awareness & Fair Business Practice Practices among



Built high quality toilets in schools for girls

corporate, educational institutions young & senior men & women.

11. Due to her dedication Kalpana Munshi is once again appointed as a Counselor for Vocational Service promoting Consumerism and fair business practices among all young and seniors.



Built 700 toilets and handwashing stations

Mrs. Kalpana Munshi eats, drinks, and sleeps of serving the humanity and needy people in all the avenues of service.

Her achievements are tremendous which she delivers with fantabulous energy of service.

She has a midas touch in whatever assignment she undertakes serving the community

Her message - the desire to be of assistance, the willingness to work for the good of others, not to walk away or turn our back when somebody needs any help.

Always say – I am there for you – Can I help you!



Export award by the CM of Assam Shri Tarun Gogoi in Mumbai



Samaj Shree award at the hands of minister in Hyderabad



Entrepreneur award at the hands of minister in Delhi



Honoured at Dominic Republic by the Governor, USA



Kalpana Munshi was honoured with a certificate of appreciation for promoting Fair Business Practices in work places and otherwise

EXECUTIVE COMMITTEE 2018



Niranjn Jhunjhunwala
Hon. Secretary



Anand Patwardhan
Hon-Treasurer



Swapnil Kothari
Vice President



Vineet Bhatnagar



Sushil More



Shelly Gupta



Kalpana Munshi
President



Anita Shantaram



Niki Hingad



Gool Ghadiali



Padmakar Nandekar



Balchandra Barve



Bhupen Chedda



Jagdeep Kapoor



Rajith Menon



Sureshkumar
Agarwal



Indrani Malkani



Anil Kamath



Alka Agrawal



Pramod Shah

INVITEE MEMBERS 2016 – 2018



Ajai Kumar



Asha Idnani



Jayesh Khemka



Ashwinkumar
Shetty



Dr. Geeta Ibrahim



Renuka Gopalkrishna



Dharmendra Gurshahani



Vikesh Wallia



Vijayalakshmi
Rangarajan



Swati Kale



Pawan Gupta



Ishrat Sayyed



Tejal Gandhi



Madhu Menon



Neeta Pathare



Lata Jha



Harjeet Anand



Sameer Modi



Sandeep Shah



A V Suresh



Sampath Iyengar

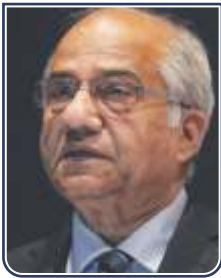


Prem Kisan Jain



Anjani Agarwal

ADVISORY BOARD MEMBERS



B. N. Srikrishna
Former Justice Supreme court



Kalyan Banerjee
PastRotary International President



Suresh Prabhu
Minister of Industries



Y. P. Trivedi
Member of Parliament



Chandrahauns Chavan
Director JBIMS



Milind Deora
Member of Parliament



Ram Gandhi
Industrialist



Roopa Shah
Ex. Vice Chancellor, SNDT



Indu Shahani
Principal - ISME



Vijay Kalantri
Industrialist



Rajyalakshmi Rao
Consumer rights



Nanik Rupani
Industrialist



Arunaraje Patil
Film Producer



Supran Sen
Film Fraternity of India



Ruby Ojha
SNDT



Ashok Mahajan
Past Rotary International Director



Dolly Thakore
Media & Theatre



Amla Ruia
Hotelier & Social Worker



G. M. Tewari
Member, PFNDAI



Sheilu Sreenivasan
Dignity foundation

ADVISORY BOARD MEMBERS



Shobha A. Udipi
Professor & HOD of
Food Science & Nutrition



Jagdish S. Pai
Director, PFNDAI



Joseph I Lewis
Consultant, FSSAI



Rajeev Sinha
Director, Adani Ports



Manish Desai
Film Division



Anil Harish
Advocate



H. P. Ranina
Advocate



Abha Singh
Advocate



Meera Isaacs
Principal, Cathedral School



Arvind Sawant
Member of Parliament



Yash Birla
Industrialist



Radhika Nath
Past president Ladies wingIMC



Habil Khorakiwala
Chairman&Group CEO,
Wockhardt Ltd



Raj Purohit
MLA



Rajiv K. Podar
MD, Podar Enterprise



Minoo Shroff
President,
Forum of Free Enterprises

ADVISORY BOARD MEMBERS



V. Ranganathan
Former Chief Secretary
Govt. of Maharashtra



Sudhakar Sane
Senior Medico-Legal Expert



Salome Roy Kapur
Coreographer



Manoj Israni
MD, Blue Cross Laboratories



Shashi Sharma
Rotary District Governor
District - 3141



Harjit Talwar
Rotary District Governor Elect
District 3142



Prafull Sharma
Rotary Past District Governor
District 3141



Gopal Mandhanian
Rotary Past District Governor
District - 3141



Ashes Ganguly
Rotary District Governor
District - 3142



Mohan Chandavarkar
Rotary District Governor Elect
District 3142



B. M. Sivarraj
Rotary Past District Governor
District - 3142



**Chandrashekhar
Kolvekar**
Rotary Past District Governor



Vishwanath Sabale
Dean J.J. School of Art



Subhash Kulkarni
Rotary Past District Governor
District - 3140

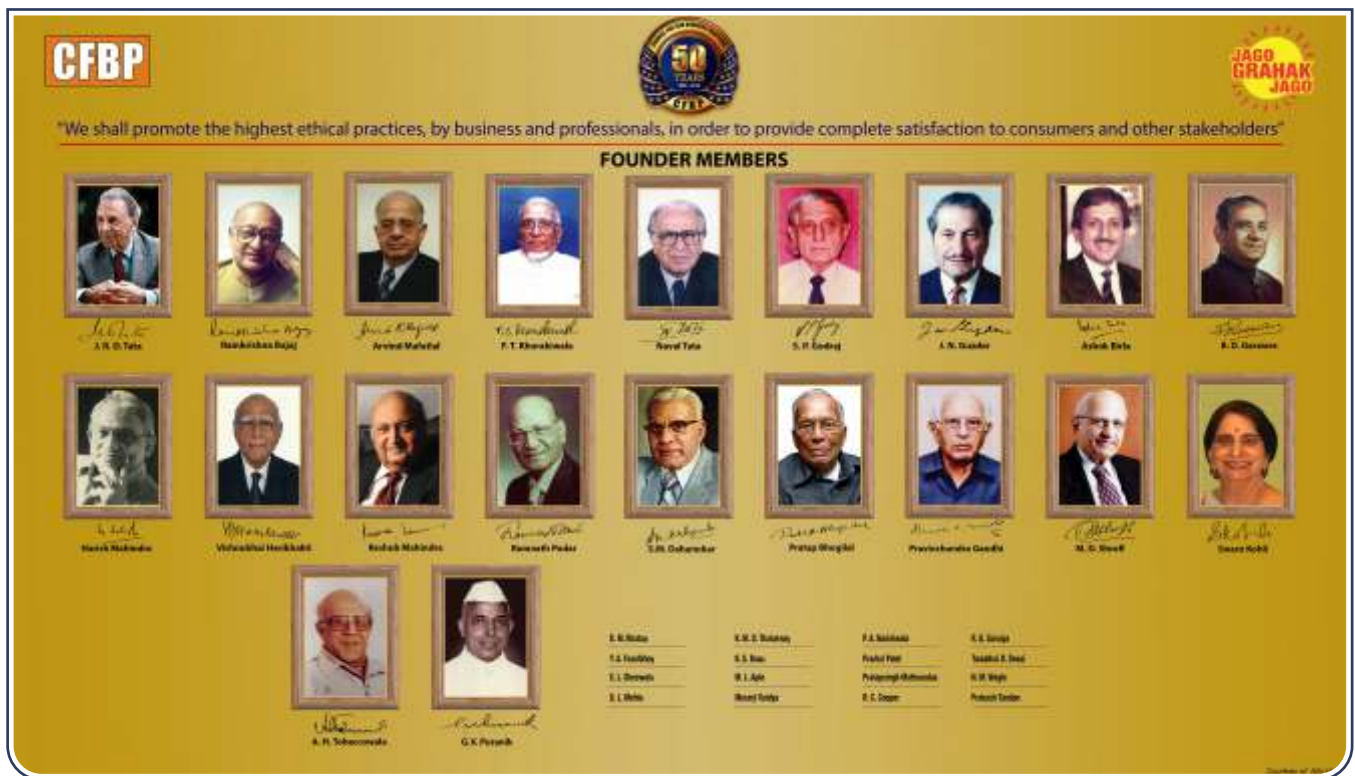


Sanjay Dangi
Industrialist

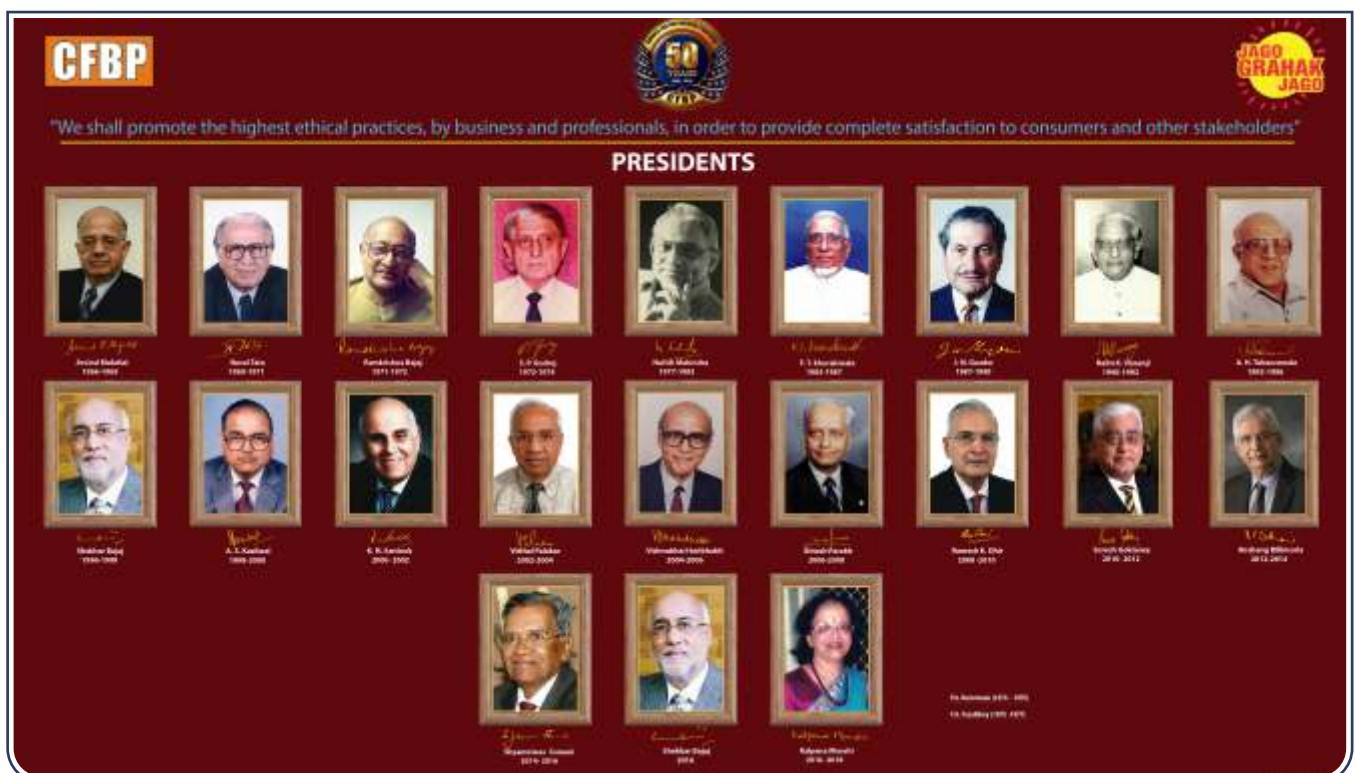


Sunnil Mehra
Rotary District
Governor Nominee

Niki Hingad – Chairperson, Young Art Committee prepared photo mural frame of all the distinguished founder members of CFBP



Niki Hingad – Chairperson, Young Art Committee prepared photo mural frame of all the distinguished Presidents of CFBP since 1966



ANNUAL GENERAL MEETING 2018



Smt. Kalpana Munshi was honoured for her fantabulous amazing leadership promoting consumerism to peak heights during her presidency (2016-2018) in CFBP



Shri Shekhar Bajaj was also honoured for his continuous support to CFBP



L-R: Ms. Asha Idnani, Mr. Vineet Bhatnagar, Ms. Gool Ghadiali, Mr. Shekhar Bajaj, Mr. Pramod Shah, President Ms. Kalpana Munshi, Mr. Swapnil Kothari, Mr. Niranjana Jhunjhunwala, Mr. Sushil More

PORTRAIT FRAMES CREATED BY NIKI HINGAD



Education Committee Activities

Ms. Gool Ghadiali
Chairperson



Interact young Consumer Conference was organized with a participation of 21 schools for street plays on the consumer topics.

- Be a wise Consumer
- Young Consumers are cheated left and right
- Handling in crooked salesman
- practice in fair business practices
- Jaago Grahak Jaago
- Mera Haq – My Right
- 1000 children participated from various schools

A Marathon run with young Consumers was organised twice in Powai. A Short story slogan writing and painting contest on Consumer topics was organised. Orientation programme on Consumer awareness was organised for the parents and students. Young Consumer conference was organised at IDUBS High School, Bhandup 1500 students attended.



Marathon in CFBP T-shirts was organised



Young Consumer Conference organized at Birla Matoshree

YOUNG CONSUMER CONFERENCE – MERA HAQ MY RIGHT

A conference on 'Mera Haq My Right' at I.D.U.B.S High School & Junior College, Bhandup on 22nd January 2018 was organised by CFBP Invitee board member Mrs. Lata Jha. They enlightened the students with Consumer Protection Act. The students are now aware about "Who is a consumer, Rights of Consumer, Things to look out while purchasing anything, etc.



DISTRIBUTION OF CFBP NOTE BOOKS



The Cover page of the note books was made with the Best Painting selected from Painting Contest and 11,000 note books were distributed among the underprivileged students. 2000 note books were distributed to thousand young consumers during the conference held on 6th October 2018 at Birla Matoshree Hall



Sahyadri Parisar Shikshan Mandal, Ratnagiri

INTERACT YOUNG CONSUMERS CONFERENCE

CFBP & Rotary Club of Mumbai Sea face jointly organised Interact Young Consumers Conference @ Birla Matoshri, Mumbai on 16th September 2017 led by CFBP board member Mrs. Gool Ghadiali. Street Play Competitions on Consumer Topics by Interact School Children Was held. 25 Schools had participated. A Group Of deaf and dumb children enacted a street play on Save Environment. 1000 Young Consumers got Enlightened On Consumerism By Eminent Faculty Members. Mr. Anand Patwardhan enlightened all children on consumerism and how not to get cheated. Rotary District 3141 Governor Dg. Prafull Sharma was the Chief Guest.



Consumer awareness educational meet for the students



Young Consumer Conference organized at Birla Matoshree



Street play competition on Consumer topics

YOUNG CONSUMER CONFERENCE 2018 - MUSKAAN

Young Consumer Conference was held along with Rotary Clubs @ Birla Matoshri on Saturday 6th October, 2018



Ms. Gool Ghadiyali, President Kalpana Munshi, Chief Guest Ms. Juhi Babbar, Mr. Madhukar Bhide with all dignitaries'



1100 students from 25 School's participated in Street play competition President Kalpana Munshi inspired all the young consumers to know their rights as they are our future leaders



WINNERS



1st Prize - P G Garodia School, Ghatkopar



2nd Prize - Gokuldham High School

PROGRAM COMMITTEE



Ms. Shelly Gupta
Chairperson

- Organized consumer awareness programs / Panel discussion once a month.
- Plaque was presented to all speakers. Organized video recording & photographs of the program & displayed them on Digital Media.
- Video Recording on YouTube and Program Photographs were displayed on Facebook to promote consumerism.
- Organized Program for Women, Children & Young People regarding food safety and Adulteration.



Mr. Kiran Mehta, Mr. Rushabh Vasa, Mr. Padmakar Nandekar, Ms. Dolly Thakore, President Ms. Kalpana Munshi, Ms. Juhi Chawla Mehta, Ms. Shelly Gupta, Mr. Anand Patwardhan, Mr. Rajen Desai



Ms. Tabassum, Prof(Dr) Rupa Shah, Ms. Abha Singh, CFBP President Ms. Kalpana Munshi

LIST OF SEMINARS ORGANISED

Sr. No.	Topic
1	"HOW SAFE IS THE MILK"
2	Untold Story of Healthcare Industry
3	Demonetization--will the gamble work?
4	Economic aspects of demonetization
5	"Consumer Protection Act and its effectiveness"
6	Alternate Redressal Mechanism"
7	Young Consumer Quiz Programme
8	"BUILDING ETHICAL ORGANISATION"
9	LEGAL COMPLIANCE FOR BUILDING ETHICAL ORGANISATIONS
10	Expression - Art Competition
11	" Processed Foods in Context of Changing Lifestyle"
12	Science of Food Safety
13	"REAL ESTATE REGULATION ACT AND REAL ESTATE INVESTMENT TRUSTS (REITS)"
14	"ARBITRATION"
15	What your wealth Management
16	What your wealth Management
17	"ALTERNATE WATER RESOURCES"
18	"PURE & SAFE DRINKING WATER"
19	"SAVE ENVIRONMENT-REDUCE PLASTIC POLLUTION"
20	Segregation of garbage
21	"GOODS AND SERVICES TAX (GST)- AWARENESS"
22	"BANKRUPTCY CODE: OVERVIEW & CHALLENGES"
23	"Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013 (POSH)"
24	"Sexual Harassment of Women at Workplace
25	"WEALTH AND SUCCESSION PLANNING ESSENTIALS"
26	"KEY LEGAL DOCUMENTS: WILLS, FAMILY TRUSTS AND FAMILY CONSTITUTIONS"
27	'Education And Industry - Developing A Symbiotic Relationship'
28	'Teaching as a Profession - a Teacher's Perspective'
29	"POLICE AND U"
30	"ABUSE OF AUTHORITY BY POLICE"
31	Mera Haq - My right
32	Consumer Rights / Complaints
33	Kavi Sammelan "JAGO GRAHAK JAGO"
34	How Credible is Media in Today's World
35	Media Misleading
36	" SOCIAL AUDIT THROUGH THE EFFECTIVE USE OF RTI"
37	RIGHT TO GOOD GOVERNANCE THROUGH RTI"

KAVI SAMEELAN

Promoting Consumerism through poetry



L-R: Sitting – Ms. Alka Agrawal, Ms. Manju Lodha, Mr. Mahesh Dubey, Mr. Niranjn Jhunjhunwala, Mr. Gopal Mandhania, Ms. Pramila Sharma and Mr. Bhupen Chedda with the guest poets

FIRST TIME in history of CFBP Council for Fair Business Practices organized a Grand “ KAVI SAMEELAN” on the topics of Consumerism, Right to Act and Right to Voice, Jago Grahak Jago, Mera Haq Mera Adhikar was in Bajaj Bhavan, Nariman Point on 23rd January, 2018. Ms. Pramila Sharma and Mr. Mahesh Dubey were applauded loudly by audience. Board member Alka Agrawal organized this unique poetical event on consumerism.

NIRANTARA DANCE BALET ON CONSUMERISM RIGHT TO VOICE – RIGHT TO ACT

Nirantara a dance ballet was organised by Lalita Sony and group on “Jaago Grahak Jaago” to promote consumerism through dancing skills



CFBP - JAMNALAL BAJAJ AWARDS

JAMNALAL BAJAJ UCHIT VYAVHAR PURASKAR WAS ORGANISED



The Jamnalal Bajaj Awards for Fair Business Practices is a significant milestone that recognises and commemorates businessmen and industrialists who uphold the highest ethical practices in business. Constituted in 1988, these awards are judged on 8 vital parameters, including customer satisfaction, employee motivation, environmental protection and corporate social responsibility, among others.

Each year, the awards are conferred on the most deserving Manufacturing, Trade and Service Enterprises. The criteria for selection include customer satisfaction, customer communication, employee motivation, supply chain system, environment protection, corporate social responsibility, compliance with laws and adherence to the Code of Conduct of the CFBP. Awards are also conferred on Charitable Associations with an outstanding record of promoting fair business practices.

Applications were invited from Large Enterprises (with turnover above Rs. 1,000 crores) and SMEs (with turnover between Rs. 50 & Rs. 1,000 crores) in the respective categories.

The 2017 & 2018 award winners were selected by an independent panel of eminent judges headed by Former Justice B.N. Srikrishna, Supreme Court of India. Other jury members include CFBP President - Mr. Shekhar Bajaj, Vice President & Awards Chairperson - Ms. Kalpana Munshi, Co-Chairman – Mr. Vineet Bhatnagar, & other Executive Committee Members.



27th CFBP - JAMNALAL BAJAJ AWARDS FOR FAIR BUSINESS PRACTICES Chief Guest – Hon'ble Shri Abdul Kalam, Former President of India

**28th CFBP -
JAMNALAL BAJAJ
AWARDS FOR
FAIR BUSINESS
PRACTICES**

**Chief Guest – Shri
Ajay Piramal,
Chairman,
Piramal Group**



**29th CFBP -
JAMNALAL BAJAJ
AWARDS FOR
FAIR BUSINESS
PRACTICES**

**Chief guest - Shri
Suresh Prabhu,
Minister of
Industry
Guest of honour -
Shri Girish
Bapat, Minister
of Food and
Drugs,
Administration
Civil Supplies**



**30th CFBP -
JAMNALAL BAJAJ
AWARDS FOR
FAIR BUSINESS
PRACTICES**

**Chief Guest –Smt.
Arundhati
Bhattarcharya,
Ex-Chairman, SBI**



RAMKRISHNA BAJAJ - CFBP CONSUMER EDUCATION & TESTING CENTRE



CFBP EC & Invitee Members with Dr. Ruby Ojha, Director, Board of College and University Development(BCUD) at Ramkrishna Bajaj-CFBP- SNTD - Consumer Education & Testing Centre

THE SNTD WOMEN'S UNIVERSITY HAS SETUP "RAMKRISHNA BAJAJ – CFBP CONSUMER EDUCATION AND TESTING CENTRE"

The SNTD Women's university has set up this centre in collaboration with the council. It carries out chemical and micro- biological analysis of food products like Ice creams, bottled water etc. samples can come from local markets, or from consumers; and can be tested for quality and purity.



Dr. Renuka Gopalkrishnan explaining the lab activities

It also offers advisory services to consumer cooperatives and small scale food industries for ensuring better quality standards of their products. Research on key area of consumer concern is also undertaken when required. NABL (National Accreditation Board for testing and calibration Laboratories) Approved.




L-R-Anil Kamat, Anand Patwardhan, Swapnil Kothari, Shekhar Bajaj, Dr. Ruby Ojha, Dr. Renuka Gopalkrishnan, Niranjana Jhunjhunwala, Bhupen Chheda, Shrikant Soman, Niki Hingad, Swarn Kohli, Kalpana Munshi, President, Asha Idnani, Padmakar Nandekar,

FESTIVAL OF CONSUMER COMPETITIONS "REACHING THE UNREACHED"




Reaching the unreached Pre-conference activities were organized by Nirmala Niketan college of Home Science and CFBP. Various competitions – Slogan & Painting competitions, Street play competition, Slide show competition on consumer topic – Jago Grahak Jago, Mera haq my right , fair business practices, right to know & act, right to good food and health, right to good education were held in various schools at Vidya Mandir school at Ghatkopar, Advocate Chandansingh Solanki English school-Virar. 250 students participated in these competitions.





COUNCIL FOR FAIR BUSINESS PRACTICES

in collaboration with
COLLEGE OF HOME SCIENCE NIRMALA NIKETAN
PRESENTS A 1 DAY NATIONAL LEVEL SEMINAR ON
REACHING THE UNREACHED
NEW PERSPECTIVES
IN
**MULTI-DISCIPLINARY RESEARCH, EXTENSION AND
CONSUMER AWARENESS**
on
31ST AUGUST, 2018 @ 9:30 a.m.
At College of Home Science, Nirmala Niketan, 49, New Marine Lines,
Mumbai 400020

SPEAKER	CHIEF GUEST	SPEAKER
		
Ms. Asha Idnani Topic Function of Consumer Complaints Cell	Ms. Kalpana Munshi President	Adv. Anant Patwardhan Topic Legal Rights of Consumers

Programme Schedule	TIME	ROOM
Registration & Tea	8.30 am - 9.30 am	COLLEGE HALL
Inaugural - Lighting the Lamp	9.30 am - 9.40 am	
Welcome Address: Dr. Geeta Ibrahim Principal	9.40 am - 9.50 am	
Introduction to the Theme: Dr. Ela Dedhia, HOD and IQAC Convener	9.50 am - 10.00 am	
Keynote Address: Mrs. Kalpana Munshi, President, Council for Fair Business Practices	10.00 am - 10.30 am	
High Tea	10.30 am - 11.00 am	
Legal Rights of Consumers - Adv. Anant Patwardhan, Legal Advisor	11.00 am - 11.45 am	
Function of Consumer Complaints Cell - Ms. Asha Idnani, Core Administrator of Indian Direct Selling Association (IDSA) New Delhi Divisional Railway Users Consultative Committee, Western Railway	11.45 am - 12.30 pm	



Food adulteration detection programme was organized to educate young consumers on adulterated food.



Right to know about right food

NIRMALA NIKETAN - COLLEGE OF HOME SCIENCE

NIRMALA NIKETAN - COLLEGE OF HOME SCIENCE IN COLABORATION WITH COUNCIL FOR FAIR BUSINESS PRACTICES ORGANISED CONSUMER AWARENESS WORKSHOP AND SEMINAR ON "REACHING THE UNREACHED" - New Perspectives in Multi-disciplinary Research, Extension & Consumer Awareness On 31st August 2018.

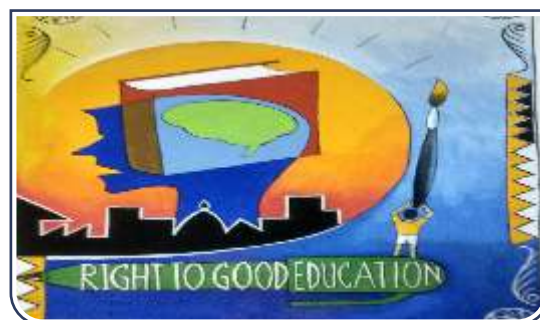
The seminar was attended by national students from Mauritius, Baroda, Surat and other cities. About 500 under age 20 years from various schools and above age 21 years participated in painting contest on consumer topics. The paintings were exhibited and were appreciated by all.

Fake adulteration products were displayed and the consumers were educated on the same. Anand Patwardhan and Asha Idnani enlightened all present on the legal rights of consumers and how to register the complaint.

80 Slogans and 6 Street plays from Nirmala Niketan College were received for the participation in the contest.



Rishana Mohd. Shafi



Shubham Deepak Gangar



Sameena Khatri

CONSUMER ART EXHIBITION

Consumer art exhibition was organized by Neeta Pathare – a curator and our CFBP Invitee Member on 22nd September at Bajaj Bhavan in the presence of EC & Invitee member and also our distinguished advisory board member. The special guest got an opportunity to view the best 40 selected paintings from the consumer film festival painting contest in 2 categories i.e. below 20 years and above 20 years. Few professional artists gifted their paintings to CFBP to display and also to raise funds from the sale – a unique effort by the art committee indeed.



Lighting the lamp by Smt Rajashree Birla

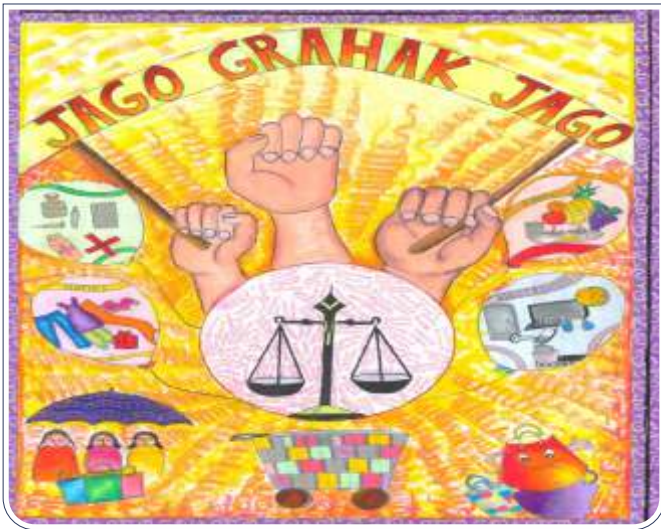


Smt Rajashree Birla with the young artist



L-R: Ms. Neeta Pathare – Chairperson, Art exhibition committee, President Ms. Kalpana Munshi, Chief guest Smt. Rajashree Birla and Ms. Niki Hingad – Chairperson, Young art committee with the Young Consumer Artist

CONSUMER ART EXHIBITION



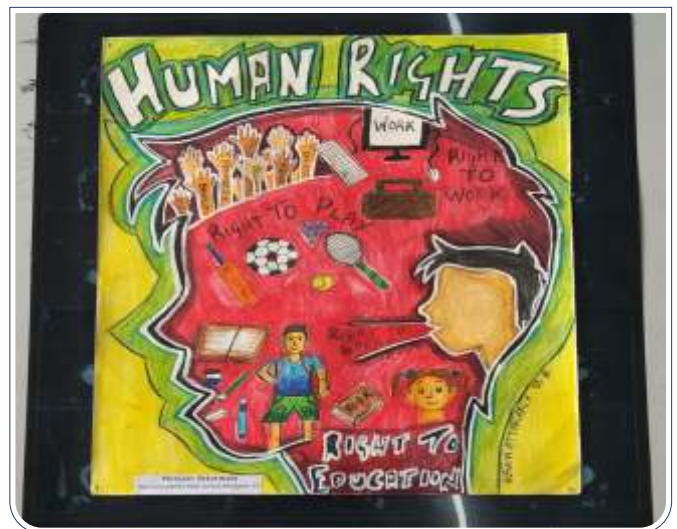
Shloka Mayank Trivedi



Ashna Ajoy Paul



Astik Pramod Singh & Harshal S. Pevekar



Husain Attarwala



Yash Koyande



Anisha Anil Jadhav

ETHICS COMMITTEE

Ms. Anita Shantaram chairperson for Ethics committee had organized seminars and workshops in corporate and various organisations

Ethical Culture: Workshop

Business Ethics Seminar



Chairperson – Anita Shantaram

“A man without ethics is a wild beast loosed upon this world.” – Albert Camus



L-R: Mr. Anand Patwardhan, Mr. Prem Rajani, President Ms. Kalpana Munshi, Mr. Shyam Iyer, Ms. Anita Shantaram, Mr. Shrikant Soman and Mr. Niranjana Jhunjhunwala

PARTICIPATION OF ROTARY CLUBS IN CFBP ACTIVITIES



With Rotarian Mr. Bipin Kapadia, Past District Governor(Dist 3141) Mr. Gopal Mandhanja, Mr. Shekhar Bajaj, Past District Governor(Dist. 3142) Mr. Chandrashekhkar Kolvekar, Mr. Padmakar Nandekar and Mr. Vineet Bhatnagar



With Rotary Presidents Mr. Rajan Desai, Mr. Ashok Ajmera, Seminar speaker Mr. Sudhakar Suradkar, Mr. Madhukar Bhide, Mr. Padmakar Nandekar



Rotary clubs where the co-host for the Seminar "Humor in Life and Law" organized by CFBP
Standing L-R: President of Rotay clubs
SittingL-R: Smt. Tabassum, Smt. Rupa Rao, Smt. Abha Singh, President Kalpana Munshi

ISME joined CFBP



Nirmala Niketan joined CFBP



L-R: Ms. Geeta Ibrahim, President Ms. Kalpana Munshi, Mr. Shekhar Bajaj, Ms. Roopa Rao, Ms. Sunita Jaiswal, Ms. Roopa Rao

CFBP TIMES NEWSLETTER IS PUBLISHED MONTHLY



COMMUNITY SERVICE PROJECTS

DISTRIBUTION OF BLANKETS & SANITARY NAPKINS

Sanitary Napkins and Blankets were distributed in Municipal schools to the underprivileged students



President Ms. Kalpana Munshi and Mr. Niranjana Jhunjhunwala at GK Marg Municipal School



President Ms. Kalpana Munshi and Mr. Niranjana Jhunjhunwala with Hari Swar Gunjan Group at Dr. Ambedkar School



Dr. Ambedkar School



G K Marg Municipal School

NEW MEMBERS



Sanjay Dangi
Mentor Capital Ltd



Vinod Haritwal
CEO & Director
Grauer & Weil (India) Ltd



Sushil More



Vijay S Khetan
Krishna Developers P Ltd



Balchandra Barve



Shelly Gupta



Rajith Menon



Anita Shantaram



Gool Ghadiali



Niki Hingad



Tejal Gandhi



Vijayalakshmi
Rangarajan



Bhupen Chedda



Padmakar Nandekar



Lata Jha



Ajai Kumar



Sampath Iyengar



Alka Agrawal



Ashwinkumar
Shetty



Jayesh Khemka



Pawan Gupta



Aditya Kedia



Dharmendra Gurshahani

NEW MEMBERS



Anantram Mittal



Tahera Mandviwala



Asha Bhuta



Badal Mittal



Bharat Jhunjunwala



Bhupendra Gupta



Bubna Pradip Kumar



Chandrakishor Poddar



Devaj Jhunjunwala



Krishna N Jhunjunwala



Lalchand Choudhary



Munish Doshi



Prakash Jhunjunwala



Ravie Lalpurria



Rishikumar Barasia



Sangita Kedia



Shyam Todi



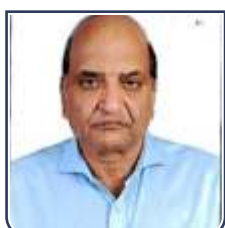
Sunil Patodia



Suresh Jhunjunwala



Suresh Mittal



Sushil Gadia



Vijay Natamal Lohia



Chandrapal Singh



Vinod K Gadia



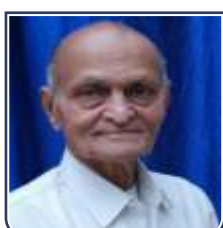
Surendra Kedia



Ashok Bhansali



Hiren Kara



Rajnikant Shroff
Chairman & Trustee Chinchani
Tarapur Education Society



Rajeshkumar J
hunjunwala

Mr. P.G.S. Rao
Mr. Rajiv Singal
Mr. Sunil Goyal
Mr. Kamalkishor Agarwal
Mr. Badal M Mittal
Mr. Suresh Jhunjunwala
Mr. Suresh Maheshwari
Mr. Rajesh Pannalal Surana
Mr. Rishikumar Barasia
C A Galiakotwala & Co. P Ltd
Mr. Rishikesh Kadam
Mr. Taher Mandviwala

CONSUMER ART COMMITTEE

Niki Hingad
Chairperson



Art committee headed by Ms. Niki Hingad, NHAFF Foundation organized two painting contest at J.J. School of Arts

Consumer Topics:

- My Right to voice
- My Consumer Rights
- Right to Safety
- Abstract Consumer Painting

Students were awarded with the Certificates signed by CFBP President Ms. Kalpana Munshi and Hon'ble Minister Ram Vilas Paswan, Ministry of Consumer Affairs, Food and Public Distribution. An online competition was also organized for which the winners were awarded with a certificate

CFBP – NHAFF art event held at Sir J.J School of Art – 4th February 2017 CHIEF GUEST – SMT. RAJASHREE BIRLA



L-R: Ms. Niki Hingad, Smt. Rajashree Birla,
Mr. Niranjn Jhuniunwala and
President Ms. Kalpana Munshi



L-R: Ms. Niki Hingad, Smt. Rajashree Birla,
Mr. Niranjn Jhuniunwala and
President Ms. Kalpana Munshi with winners

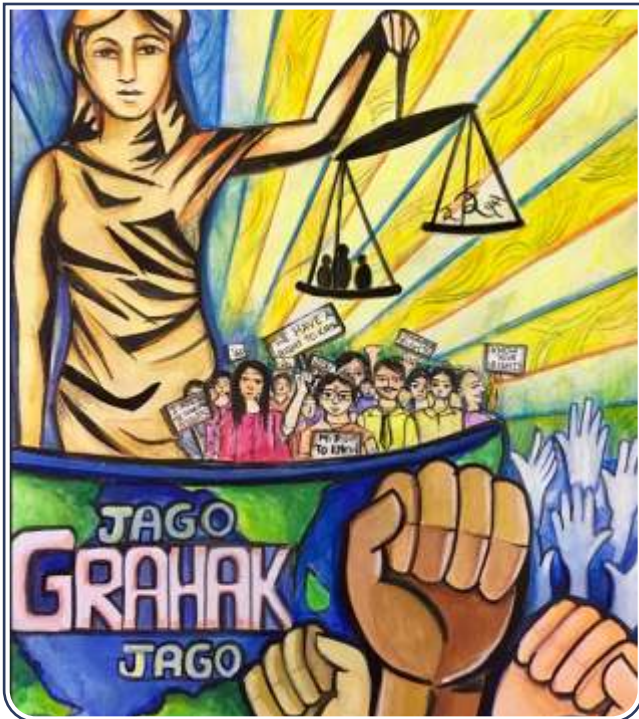


Ms. Kalpana Munshi &
Ms. Niki Hingad with participants

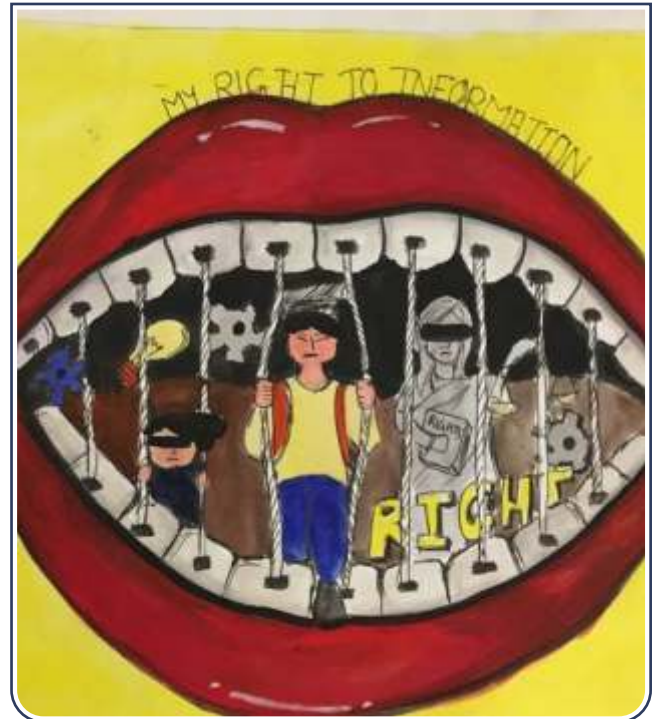


Winners of the competition awarded
with medal & certificate

SELECTED PAINTINGS FROM THE CONTESTS



Deepika Nayak - Aditya Birla World Academy



Divya Koppikar – N. L. Dalmia High School



Anish A Jadhav – Ies Patkar Vidyalaya



Rohini Chandrakant Gandhi – Age 15 yrs

ADVISORY BOARD MEETINGS

2017 - FIRST ADVISORY BOARD MEETING ON 10TH APRIL, 2017 AT BAJAJ BHAVAN, MUMBAI

Advisory Board comprising of 60 members from Loksabha & Rajyasabha, organized consumer bodies, women organizations, educational organizations and eminent people in public life. The Meeting are held twice a year where the Committee Chairman present their reports for the various activities held during the year. The advisory Board Members express themselves and support all with their expertise.



L- R : Mr. Swapnil Kothari, PP Mr. Ramesh Dhir, PP Mr. Hoshang Billimoria, IPP Mr. Shekhar Bajaj, President Ms. Kalpana Munshi, Justice B.N. Srikrishna, Mr. Shrikant Soman, Mr. Vineet Bhatnagar Standing L-R : Advisory board members - Mr. Anil Harish Ms. Mrinalini Kher, Mr. Supran sen, Ms. Radhika Nath, Dr. Habil Khorakiwala, Mr. Rajeev Sinha, Ms. Rajyalakshmi Rao, Mr. Vijay Kalantari, Dr. Joseph Lewis, Ms. Aruna Raje Patil, Mr. Raj K. Purohit, Mr. Sanjay Dangji, Ms. Himadari Nanavati, Mr. Nanki Rupani, Ms. Meera Isaacs, Mr. Chandrashekhar Kolvekar, Ms. Salome Roy Kapur, Dr. J. S Pai, Dr. G.M. Tewari

2018 – SECOND ADVISORY BOARD MEETING – ON 22nd September 2018 AT BAJAJ BHAVAN

Board meeting of the year 2018 was organized on Saturday 24th September at Bajaj Bhavan. All the chairman presented their reports on their respective committees. The main presentation was made by chairman Rajith Menon on the forthcoming major event “Godrej – CFBP Consumer Film Festival Award Nite” . the 10 best selected entries from all five competitions in both the categories i.e. age 20 years and below and age 21 and above was presented for the final views of the advisory board members. The 40 selected paintings from competitions were also displayed on consumerism. Street play was enacted.



L-R: Sitting - Ms. Kiren Shrivastava, Mr. Niranjana Jhunjhunwala, Mr. Swapnil Kothari, Mr. Shekhar Bajaj, President Ms. Kalpana Munshi, Ms. Rajashree Birla, Ms. Dolly Thakore, Mr. Vishwanath Sabale, Mr. Anand Patwardhan
L-R: Standing - Ms. Sunita Jaiswal, Ms. Roopa Rao, Mr. , Ms. Neeta Pathare, Ms. Renuka Gopalkrishna, Ms. Niki Hingad, Mr. Sushil More, Mr. Padmakar Nandekar, Ms. Gool Ghadiali, Ms. Asha Idnani, Ms. Salome Roy Kapur, Ms. Lata Jha, Ms. Geeta Ibrahim, Mr. G M Tewari

BYTES – AT ADVISORY BOARD MEETING- 22ND SEPTEMBER, 2018

Smt. Rajashree Birla

I am very happy to be here. This programme has been very sensibly programme. When Kalpanaji first told me about it, I thought what can be done in this. Already consumer are now a day's very very knowledgeable, they can find everything on the internet but after seeing what she could do, it is really really heartening, very impactful, I think this is the great success and it will really help consumers to know their rights and to know what is to be done in case they have any problems.



Ms. Kalpana Munshi



I think CFBP is great organization, I feel very proud to be the President of this organization, since I have joined it I thought that I shall work with the youngsters, because I feel all the young people they are the future of our country and all the training, knowledge starts from the youngsters, so this is what I started with. We have organized for the first time very unique event which is known as Consumer Film Festival which comprises of five different competitions which is short story writing, slogan writing, short film making and street plays and off course painting contest which displays the various skills of young and

old. Now from these competitions all these winners are going to be awarded at the hands of chief guest, Mr. Shatrughna Sinha during the film festival award nite. We have a very eminent Jury who are going to select the best entries. We all are working towards consumerism in the best possible way to promote consumerism, through the best skills through painting, acting and writing involving all young and old. the best entries and the CFBP the way it is spreading message as we all are working towards consumerism at the best possible way to promote consumerism, thank you very much.

BYTES – AT ADVISORY BOARD MEETING- 22ND SEPTEMBER, 2018

Shri Shekhar Bajaj

CFBP is now completed 52 years, in 1966 when it was started the objective was that time it was shortage economy, consumer was not the king and therefore at that moment it was important that the image of business should improve by saying that you should try and follow fair business practices. Things have been changed in these fifty years, the shortage economy has drawn, the consumer is really the king and therefore it is become important that what is the role of CFBP?, the role of CFBP is that we still need



the consumers to know what are their rights, what is the area where they can take action, what are the policy they adopt and therefore JagoGrahakJago is the good logo that we have and we encourage youngsters like this time we have this art exhibition in which youngster have painted on the basis of consumerism and that what I think we have to work on in the coming years in CFBP, thank you.

Prof Vishanwanth D. Sabale



Since Last two years J.J.School of Arts has been associated with CFBP. It's a big initiative to create awareness among consumers. CFBP undertakes various activities such as Painting, films on consumer topics.

We at J.J.School will be happy to associate at all times with CFBP activities.

BYTES – AT ADVISORY BOARD MEETING- 22ND SEPTEMBER, 2018

Ms. Dolly Thakore

I am associated with CFBP from the very beginning and I must say that the mammoth work one person has done even though there were many committee members but our President, Kalpana Munshiji and she keep on at it you need very directions and I think only because of her the CFBP had received the kind of support, the kind of affection and kind of inputs that everybody is giving, its impossible to think anybody else doing that the programmes, the number of committee members we have, the number of committees we have, even though the audience today may not have been as large that we would have like it to be, but every committee is working and doing things. I am very proud to be on the Advisory Board, Thank you very much Kalpana.



Dr. Geeta Ibrahim, Pirncipal, Nirmala Niketan College



I am very happy with the collaboration with CFBP, we are very grateful to Kalpana Munshi Maa'm to this collaboration, knowledge opportunities to interact and showcase our activities and act in the way of consumer awareness, spread consumer awareness, so this is given wonderful opportunity to our staff, our students and to the college for which I should thank to the CFBP and Kalpana Munshi because consumer

awareness is something which is very very important today and I think CFBP is taken the lead in this, once again thank you to all the members.

CFBP ACTIVITIES(2016-2018)

- Complaint cell regularly attended to the complaints received.
- CFBP various activities are promoted time to time through newspapers, website, 75000 mass mailing , digital media, facebook, street plays in malls and exhibitions, Fests, parks, seminars, schools to reach out all Young and seniors.
- Publicity of the unique event “Consumer Film Festival” was done through Auto Backs, Bus Stops, 20 buses in prominent areas, Face Book reaching out to 10,00000 viewers, Twitter, Instagram, You Tube, Press Advt in different newspapers and distribution of one lac pamphlets in newspapers.
- 1,75,00,000/- was raised towards the various CFBP activities organized with the support of generous donors and advertisements released for the souvenirs.
- CFBP Website is updated to the latest activity of the seminars, CFBP Bulletin, Consumer Film Festival event and other activities.
- CFBP has applied for the Government Consumer Grant.
- The legal Committee of CFBP has been very active in solving consumer grievances across the spectrum and has even filed complaints before the consumer forum and other mofussil court. The feather in our cap is to have ex-supreme court judge Mr.B.N.Srikrishna as a member of our advisory board.
- Almost 60 new members & 3 corporate members have been inducted during the year 2016-2018.
- CFBP with its sincere aims and objectives has ensured to directly empower and seek to make ‘business’ more conscientious in the approach towards adopting “Fair Business Practices” to help avert the menace of poor nutrition.

SUPPORTERS



MUMBAI FESTIVAL

The Mumbai Fest Charitable Trust is organized for the first time to celebrate the undying spirit of Mumbai, its humanity, its unity in diversity, a sense that prevails in every situation. A festival that celebrates Mumbai's infinite dreams, its art, its heritage, its food, its achievements and its happiness through the seven unique islands created in 3.Lac Sq. ft, of massive expanse of MMRDA grounds with 5000 Artists, 2000 Participants and 1 Million Visitors from all over Mumbai and neighboring districts. We took two stalls for CFBP activities and the main stage to display the consumerism activities for one hour.



CFBP participated in the Rotary World Fest 2017 held at Mumbai's Mahalaxmi Race Course on 19th Nov 2017. CFBP promoted Consumerism and enacted street plays during the fest.



Street play performed on Jago Grahak Jago

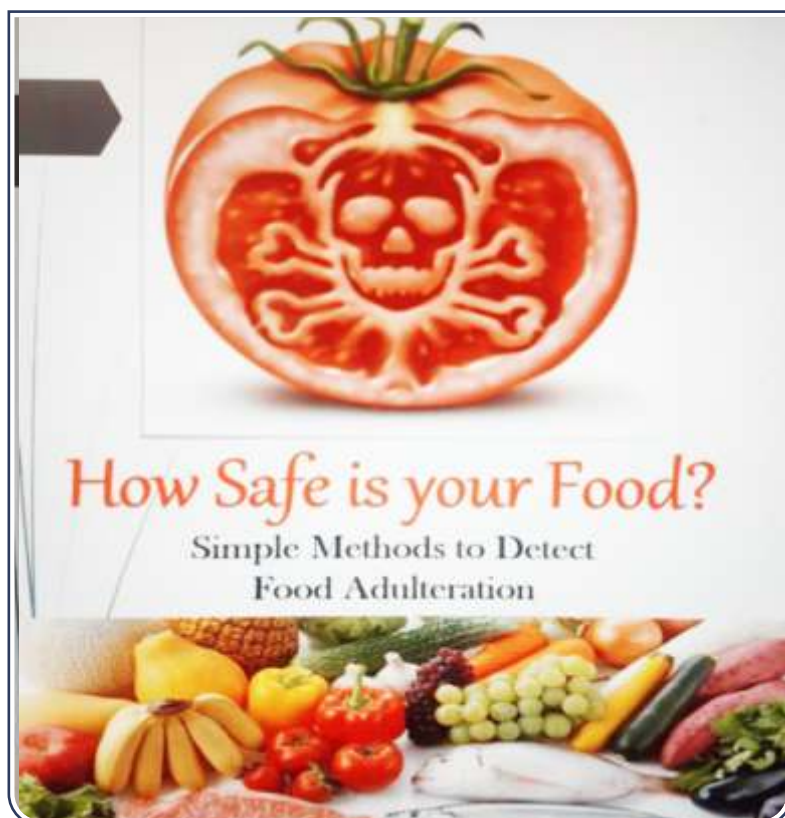
PARTICIPATED IN THE EXHIBITION AT NSCI

MCGM had organized an exhibition between 1st September to 4th September, 2017 on 'WASTE MANAGEMENT'

CFBP members very effectively promoted consumerism by displaying CFBP activities through banners, standees, pamphlets and personal communication. There was lots of curiosity among the visitors to know more about CFBP activities.



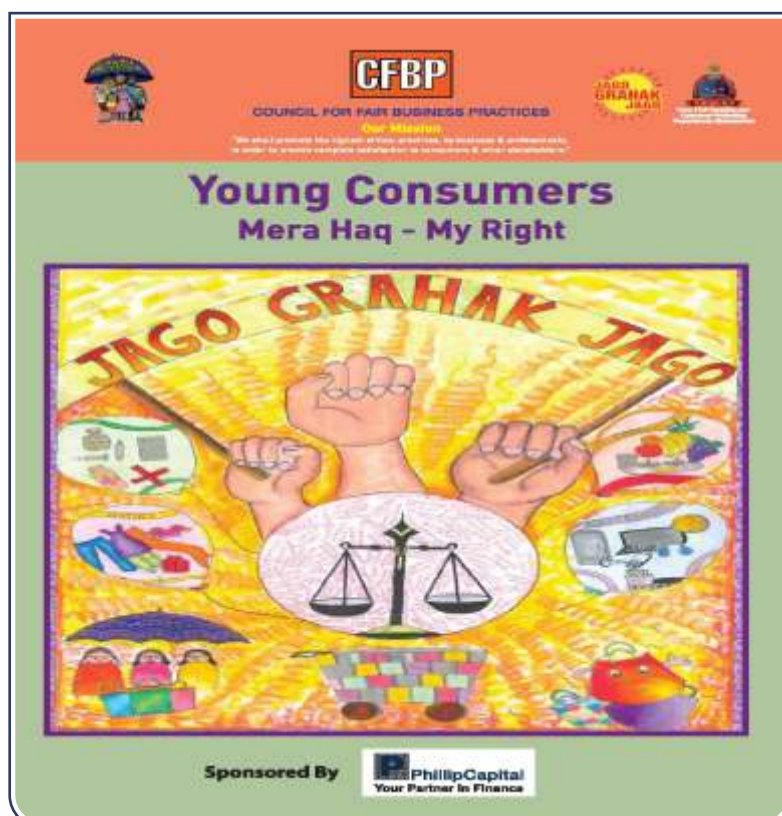
FOOD ADULTERATION BOOKLET



4000 food adulteration books were printed by CFBP to educate the consumers compiled by Ms. Roopa Shah and Ms. Sunita Jaiswal, Professors of Nirmala Niketan College of Home Science

COMIC BOOK MERA HAQ - MY RIGHT

A very interesting comic book with illustrations is published for the school children to bring consumer awareness among these young consumers



COMIC ILLUSTRATIONS BY NIKI HINGAD

DON'T FALL PREY TO BRIBERY



Raghu needs a job.



He goes to Rao who promises job allocations.



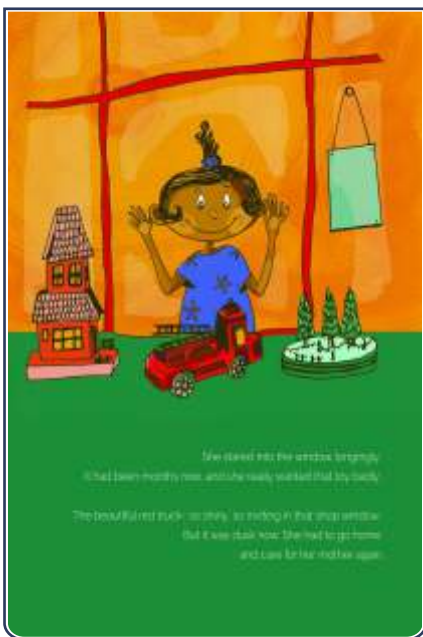
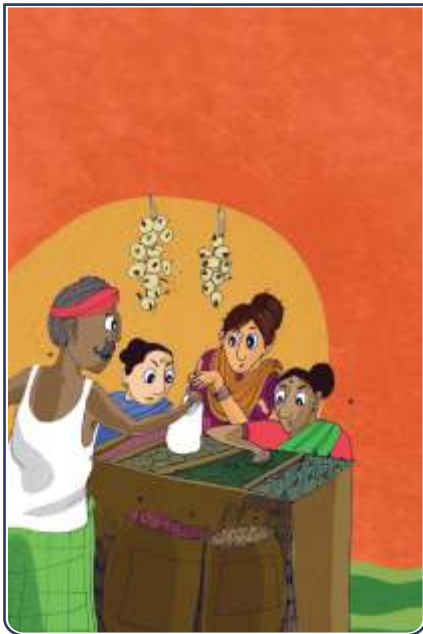
Raghu reaches the office suggested and meets the official.



Official looks at the papers but demands bribe money for his job.

Jago Grahak Jago : dont fall prey to such goons.

COMIC STORY BOOK ILLUSTRATIONS BY SHWETA PATHARE



GODREJ-CFBP FILM FESTIVAL 2017

COUNCIL FOR FAIR BUSINESS PRACTICES



Smt. Kalpana Munshi
President - CFBP



Smt. Rajashree Birla
Chief Guest



Rotary International
District 3141 & 3142



Shri Adi Godrej
Chairman, Godrej Group

TITLE SPONSOR



Shri Rajith Menon
Chairman
Consumer Film Festival

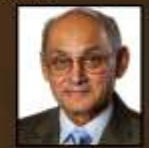


Shri Vinod Bhatnagar
Co-Chairman
Consumer Film Festival

Participate in Godrej - CFBP Consumer Film Festival Competition



Shri Justice B. N. Shrikrishna
Former Judge Supreme
Court of India



Shri Kalyan Banerjee
Rotary International
Past President

GUEST OF HONOUR

Contests

Short Film Competition
Short Story Writing | Script Writing
Slogan Writing | Street Play
Poster Competition

Title Sponsor



Topics

Swachh Bharat - "Hamari Zimmedari"
Jaago Grahak Jaago | Mera Haq - My Rights
Right to Voice | Right to Act
Fair Business Practices



★ Our Jury ★

MAKARAND
DESHPANDE

ABHINAV
DEO

PIYUSH
PANDEY

DOLLY
THAKORE

HONEY
IRANI

SANJAY
F. GUPTA

SUNIL
BUCH

JUSTICE
B. N. SRIKRISHNA

Participate in Six Competitions with Cash Prizes

Short Film Competition (180 Sec.)

1st Prize

₹51,000



Trophy



Certificate of Appreciation

Short Story Writing (400 Words)

1st Prize

₹10,000



Trophy



Certificate of Appreciation

Script Writing (Films/Street Play)

1st Prize

₹10,000



Trophy



Certificate of Appreciation

Slogan Writing

1st Prize

₹5,000



Trophy



Certificate of Appreciation

Street Play (5-7 Minutes)

1st Prize

₹10,000



Trophy



Certificate of Appreciation

Poster Competition (Size 3x2 Ft.)

1st Prize

₹10,000



Trophy



Certificate of Appreciation

*Not more than 8 dates, all activities to be carried with a certificate of appreciation

Last Date Of Entry 15th September, 2017

For Registration, log on www.consumerfilmfestival.com,

Email.: consumerfilmfestival@gmail.com | Call. 022-22885249 / 22842590

GOLD SPONSOR



SILVER SPONSORS



SUPPORTED BY



GODREJ CFBP CONSUMER FILM FESTIVAL – 2017



L-R: Mr. Rajith Menon, Mr. B.N. Srikrishna, Mr. Shekhar Bajaj, Mr. Adi Godrej, Smt. Rajashree Birla, Ms. Kalpana Munshi, Ms. Dolly Thakore, Mr. Sunil Buch, Mr. Abhinay Deo, Mr. Vineet Bhatnagar with Short film contest winners



A cheque of Rs.50000/- was awarded as First prize for the Best Short Film Awardee



A very prestigious Souvenir "Journey Ahead" was released at the hands of Chief Guest Smt. Rajashree Birla

PUBLICITY- FILM FESTIVAL 2017

The Festival was publicized through Buses , Newspapers, Pamphlets, Auto brand advertising and Face book promotion.

Newspaper Advertisement in Business Standard, MID DAY, Navbharat, Mumbai Samachar and Afternoon.

The festival was publicized on the Back Panel of 20 buses which run in the areas of Mumbai



The festival was publicized on 350 Auto back Rikshaws in the areas Bandra, Andheri, Goregaon and Juhu

200,000 pamphlets were distributed through Times news papers in the areas i.e.

Malad, Film city, Goregaon, Andheri, Lokhandwala, Khar, Bandra, Juhu, Worli, Kempson Corner, Tardeo, Girgaon, Kalbadevi, Walkeshwar, Nepens road, N.H.Road, Shivaji Park, Marine Drive, Cuff Parade, Colaba and Dadar.



Participate in Godrej-CFBP Consumer Film Festival Competition. We are organizing Short Film Competition, Short Story Writing, Script Writing, Slogan Writing, Street Play & Poster Competition. Register now on www.consumerfilmfestival.com. The jury comprises of Makarand Deshpande, Abhinav Deo, Piyush Pandey, Dolly Thakore, Honey Irani, Sarvag Gupta, Sunil Buch and Justice BN Srikrishna.

Godrej-CFBP Consumer Film Festival Competition
Call 022-22885248/22842590
CONSUMERFILMFESTIVAL.COM

FACE BOOK Publicity
Godrej –CFBP film festival was promoted on Facebook Promotion to 10,00,000 viewers.

BEST WINNERS IN FESTIVAL OF COMPETITIONS - 2017



1st Prize – Ananya Mohan Tawakley for Short story contest



2nd Prize – Alekha Malhotra for Short story contest



1st Prize – Zahaan Thakore for Slogan writing contest



2nd Prize – Hitarth Vora for Slogan writing contest



1st Prize – Kinshuk Apoorv Agrawal for Poster contest



2nd Prize – Manushri Mahesh for Poster contest



**1st Prize –
Gokuldharm High School
For
Street play contest**



**2nd Prize –
Gopal Sharma International School
For
Street play contest**

BEST WINNERS IN FESTIVAL OF COMPETITIONS

Category – Age Above 20 years



For Poster contest
 Faculties of Nirmala Niketan
 College of Home Science & Polytechnic
 Ms. Roopa Rao(L) and Ms. Shibani
 Samant(R), HOD receiving the award
 on behalf of

Komal Patil – 1st Prize

Hiral Vinod Bambhaniya – 2nd Prize

In Script writing contest
 Mr. Vivek Agrawal & Ms. Alka
 Agrawal – 1st Prize



In Script writing contest
 There was a tie between Aron Mittr
 and Mamta Punjabi for 2nd prize



Ashish Anand - 1st Prize
In Slogan Writing contest



Atul Kumar Singh – 2nd Prize
In Slogan Writing contest

BEST WINNERS IN FESTIVAL OF COMPETITIONS

Category – Age Above 20 years



Kaustubh Joshi – 1st Prize for Short story contest



Ashish Joshi – 2nd Prize for Short story contest



**1st Prize -
Theatrix Entertainment
for Street play contest**

**SHORT FILM CONTEST
1st Prize –
Abbas Ahmed Syed**



**SHORT FILM CONTEST
2nd Prize –
Mohmmad Hatim Sadriwala**



GOLD SPONSOR PhilipCapital Your Future. In Focus.	ENTERTAINMENT PARTNER BAJAJ Entertainment Media Group	SILVER SPONSOR IDBI BANK The Life Partner JASR Sikol Capital Advisors
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JURY 2017



L-R: Mr. Abhinay Deo, Mr. Makarand Deashpande, Mr. Sunil Buch, Ms Dolly Thakore, Mr. Rajith Menon, President Ms. Kalpana Munshi, Mr. B.N.Srikrishna, Ms. Honey Irani, Mr. Piyush Pandey, Mr. Shekhar Bajaj

JURY 2018



L-R: Ms. Honey Irani, Ms. Dolly Thakore, Mr. Swapnil Kothari, Mr. Abhinay Deo, President Ms. Kalpana Munshi, Mr. B.N.Srikrishna, Mr. Vishwanath Sabale, Mr. Shekhar Bajaj

FILM FESTIVAL 2018



Godrej **CFBP**




PARTICIPATE IN FESTIVAL OF COMPETITIONS
All students, young and seniors, NGO's are invited



SHRI ADI GODREJ



SMT KALPANA MUNSHI
PRESIDENT, CFBP



CHIEF GUEST
SHRI SHATRUGHAN SINHA



SHRI RATAN TATA



GUEST OF HONOR
SHRI KALYAN BANERJEE



SHRI SHEKHAR BAJAJ



SMT RAJASHREE BIRLA



GUEST OF HONOR
JUSTICE B.N. SRIKRISHNA

CONTESTS

SHORT FILM COMPETITION
SHORT STORY CONTEST
SLOGAN WRITING CONTEST
STREET PLAY CONTEST
POSTER /PAINTING COMPETITION

TOPICS

JAAGO GRAHAK JAAGO
MERA HAQ- MY RIGHT
FAIR BUSINESS PRACTICES
RIGHT TO GOOD FOOD & HEALTH
RIGHT TO GOOD EDUCATION

CASH PRIZE FOR BEST WINNERS. LAST DATE OF ENTRY: 31ST AUGUST, 2018

For registration forms and any queries please contact
 CFBP Office: Tel: 22842590 / 22885249 / Fax: 2284 4783 Email: consumerfilmfestival@gmail.com
 Website: www.consumerfilmfestival.com / www.cfbp.org
 Add: Great Western Building, 130/132, Shahid Bhagat Singh Road, Mumbai 23



Consumer Film Festival

Title Sponsor 	Platinum Sponsor 	Gold Sponsor  Your Partner In Finance	Silver Sponsor   
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Media Supporters -







PUBLICITY- FILM FESTIVAL 2018

The Festival was publicized through Buses ,Newspapers, Pamphlets, Bust stop hoardings, Auto brand advertising and Face book promotion

Newspaper Advertisement in MID DAY, Navbharat Times, Afternoon, Free Press Journal and Janmabhoomi

FACE BOOK Publicity 10,00,000 viewers



Afternoon Dispatch & Courier
28th July 2018



Navbharat Times
15th August 2018

Godrej-CFBP Consumer Film Festival Poster at Bhavan college , Ruia, Poddar and Wellinkgar college



The festival was publicized on the Back Panel of 20 buses which run in the areas of Mumbai



The festival was publicized on 400 Auto Rickshaws back in the areas Bandra, Andheri, Goregaon and Juhu

SLOGAN

If you eat Maggi which has lead, you will soon be dead
you think you are tasting the thunder, in reality it is a big blunder
Altered weight but the exact same rate? Onlinegrocery.com or onlinegrocery.con?
We talk about justice & being fair, but in a LAYS packet, have you seen the
amount of AIR?

For a pack of chips, ten rupees he pays, only to get half of what the pack says it
Tomato or Tomato Ketchup? Avoid preservatives to preserve your health!!
In 2 minutes maggi can be fed, but it actually contains LEAD!

A right to a consumer makes the consumer always right
Consumer is the king, and a king should never rule with his eyes closed
Shake it to your left, shake it to your right, Common Indian people be aware of
your rights!!

Shake it to your left, shake it to your right, Common Indians fight for your rights!!
Consumer rights were made for a reason, Violate them and you will be jailed for
treason!

Be aware of consumer rights, If someone cheats you, With them you will fight
"Big or Small Consumer rights is for all"

"Uncontrolled Consumption Consumes You"

1) "Sweets are delicious but if Stale, Sweets can be malicious"

Ensure to check the "Best Before Date" before buying

2) Caution, Care, Awareness Your weapon against False Misleading AD
promises

Advertisements that Mislead are Acts of Misdeed"

A fool you shouldn't be check the M.R.P.

1. Kaam ho ya height , We all deserve to be treated right

2. Human without rights is like a tree without leaves

3. Human rights hai hamara haq, na koi cheen pae, na koi mang pae

1. No matter our job, no matter our height, no matter how we are,we all deserve
to be treated right

2. It would be a wonderful sight,if each and every citizen of this world , would be
treated right

With youth we learn our rights but in age we understand our rights

1. Jaagruk Bharat. Hoshiyaar Bharat.

2. Jaagruk Grahak. Hoshiyaar Grahak.

3. Jaagruk Bharat. Samajhdaar Bharat.

4. Jaagruk Grahak. Samajhdaar Grahak.

5. Satark Bharat. Surakshit Bharat.

or

Cautous India. Safe India.

6. Shikshit ho. Hoshiyaar Bano.

7. Satark raho. Hoshiyaar Bano.

8. Satark raho. Safal Bano.

Customer is King, CUST - SE - MARO NAHIN

Jitna Kathin Sangharsh Hoga,Jeet utni hi Shandaar hogi

Har koi ho apne haq ka haqdaar, Aisa ho hamara desh, aisa ho hamara
sansaar.

"MERA VAJOOD...MERI TAQUAT...MERI PAHECHAAN.. SIRF MERE HAQ SE."

BEST SHORT FILM WINNERS

1st Prize
Mr. Jitendra Rai
Name of the film – Cup of tea



2nd Prize –
Mr. Mohammed Hatim Sadriwala & Navaldeep Singh
Name of the film - Tamacha



BEST SHORT STORY WINNERS

Category – Age 12years – 20years

1st Prize – Susannah Varghese, Podar International School, Nerul Topic: Fair Business Practices

For the longest time ever Idalia dreamt of owning her very own bakery. After graduating from L' Academie de Cuisine, she opened her own bakery, with some help from her parents and the bank. Her bakery would sell top-notch confectionaries.

Her agenda was to procure the healthiest ingredients she could find. She strived to use only whole wheat products procured from Denmark, cheese from the snowy Alps of Switzerland, meat from the free grazing cattle of Amsterdam and olive and avocado oil from Greece.

For the first few months, the sales were not high enough to achieve profits. It was an arduous job. There were fewer sales and in turn less revenue, but she persisted. She faced all the odds and hurdles that came her way. Through the help of social media and word of mouth, her popularity increased. Sales picked up slowly but steadily, and the profits followed. Her patrons simply loved her products. Loyal customers brought her enough income to thrive and expand. Unfortunately, higher profits sparked more greed.

To reduce cost and increase sales she began compromising on quality. She substituted corn oil for olive and avocado oil. There was no marked difference in the taste which gave her more pluck to make more compromises to the quality of the ingredients. Her sales continued to increase. Her profits skyrocketed.

Her original patrons were surprised at the increase in sales and reduction in prices. Initially they did not smell a rat. They thought the bakery could reduce costs because of operational efficiencies. As time passed a few suspicious patron brought her products to test in a lab. They were shocked at the results. Most of the ingredients were of common quality by now.

The supposed imported cheese in the cheesy Danish was from a local wholesaler. The meat had antibiotics in and the wheat was mixed with all purpose flour or as we call it 'maida'. Justifiably the patrons felt cheated. They had been treated unfairly, simply for the sake of profits. The patrons were promised – and even given – the healthiest ingredients, but over the years they were treated unfairly.

Friends, this is a classic case of unfair business practice. Such practices are all too common in our daily lives. You are promised 10MBPS while signing up for internet connection. The speed drops to 2 MBPS later. Consider the case of doctors who recommend unnecessary tests.

Unfair business practices strike at the very root of the economy. It destroys trust, increases the cost of regulation and makes customers perpetually suspicious of business people.

Hence we should all strive for a business climate which thrives on ethical practices and trustworthiness. Fair business practice involves treating all our stakeholders with respect and truth. The customers are delivered what they are promised. The suppliers are paid on time. Fair business practice demands that the quality for which customers were signed in the first place. Fair practice involved abiding by the MRP, Best usage date and hygiene certifications.

Fair business practices increase trust, increases economic activity, creates savings and help form more capital for the benefit of the society.



BEST SHORT STORY WINNERS

2nd Prize – Ananya Panchal, Walsingham House School Topic: Mera haq my right

The Indian constitution has listed fundamental rights for the welfare of the Indian citizens. I am proud to be an Indian. But besides being an Indian citizen, I am a consumer too. A consumer is a anyone who uses goods and services irrespective of their caste, creed, community, gender, economic status etc. Just as a citizen is endowed with rights, a consumer too is entitled for one.



It is an amazing experience shopping from a variety of sources available to each one of us. There are a number of temptations that convince customers into buying the products. Intelligent marketing and convincing advertisement are the trick of the trade to ensure that they get a sea of buyers, making their business profitable. Nevertheless, consumers are many a times blindfolded of many facts that are anti-consumer. For example, not every buyer checks the packaging details mentioned on the products; whether cosmetics are cruelty free, food items are fresh and not processed with preservatives vigorously, medicines' correct expiry dates, etc. This might be due to the illiteracy, lack of time, and so on. But does that in any way give the companies the right to be dishonest or exploit its buyers? NO.

I has so happened with me that once I ordered a pair of shoes online. I was getting a great deal, though they were quite pricey. With the help of my father I managed to make all the payments. I eagerly awaited for its delivery which was in 2 weeks time. Finally my anxiety ceased as it arrived. I was so super excited and wasted not a second to open the parcel. But oh my god, to my disbelief I received the pair that was defective. The sole of one of the shoes was torn. I was disheartened and furious that how can the company be so lethargic and careless to send me a defective product. Wasting no time further I took the picture of the shoes and emailed them on their grievance email id. They did get back to me with promises of sending new pair but were completely unprofessional about the situation. I didn't give up easily and realizing that the company after almost one year refunded the amount. I understood one thing that I am an adamant and educated customer who did not give in easily to the unethical approach of the company. But it did leave me in wonder that what if someone else who had no time, or knowledge to fight back for the right to get what you spend for; it would have left the company with the profit as well as a opportunity and guts to cheat some other customer in the future.

Thus, I believe that consumer empowerment is the need of the hour. A consumer has to be endowed with the right to a genuine product as it would be claimed by the company. Under any circumstances, if the company fails to live up to their ethics, then I, the consumer shall leave no stone unturned to defend my dignity as a purchaser. I strongly support the fact that each customer has inseparable rights to voice, act, food, health, knowledge, and information which allows the trading and marketing environment to remain truthful and healthy.

The consumer has the right to deserve the worth of every penny spent!

BEST SHORT STORY WINNERS

Category - Age 21 years and above

1st Prize – Heta Bhatia

Topic : Right to Voice

It was a beautiful and pleasant Monday morning. As I woke up all I could think of how excited I was to start my first day of the week with my brand new Oppo A57 which I bought from my first salary. I started using my Oppo and for the first few weeks I enjoyed using it. I was obsessed with the finger print sensor. I was very happy as I had finally got a good phone with my own money. This phone was flawless until the time it made my life a



living hell. The second month. I had done absolutely nothing to the phone but taken good care of it. It started to hang unnecessarily, when I called someone, they couldn't hear me and at times the call would get disconnected on its own and many a times I wouldn't receive messages.

I got into trouble because of these problems because I would miss Important messages from work. I was forced to keep this phone on hold and use my old phone as a spare. The weekend arrived. Instead of resting at home peacefully, I was stressed and worried as to what had gone wrong with my phone. I worked in office till 1 pm and rushed to the shop where I had bought it. The shopkeeper told me that I had to go to the service center and there was nothing they could do for me. After wasting an hour and a half, I was on my way to the service center. I tried to calm myself by thinking that it was in warranty so I wouldn't have to incur any more expenses. I reached the service center and waited for my turn. When I was finally called, I was told that the problems in the Oppo were caused by physical damage inspite of me telling them several times that I hadn't even dropped it once. I even told them that it was never kept next to water. They refused to believe me and said that the warranty did not cover physical damage and I would have to pay for the phone to be repaired. I was furious. I filed a complaint in the district forum and waited for a response. In two months, I got a letter by post saying that I had to go for my first hearing. I went for the hearing and spoke to the representative of Oppo. The issue was resolved after a lot of arguments. Oppo was fined and they were made to replace my phone with a brand-new piece. I finally had justice and a phone that was working.

2nd Prize – Stanish Gill Topic – Jaago grahak jaago

FAIR BUSINESS PRACTICES

EXT#MORNING#MARKET

Abigsignage,“RamBuildingMaterialSupplierandDeveloper”is visible.Ram(28)andShyam(28)twofriendsstartbuildingmaterial supplyanddeveloperbusinessstogether.RamcometoShyamshop withsweetinhishand.(Abigsignageof“ShyamBuildingMaterialS upplierandDeveloper”isalsovisible)RamfeedShyamsweetand e venShyamfeedRamsweet,theybothhugeachother.

RAM

CongratulationsShyamforanewbeginning.

SHYAM

Congratulationstoyoualso,bothourdreamshavecometoreality onthesameday...Brother,nowlet’smintmoney.(Helooksupinthe skyaiminghigh)Ihavealwaysdreamtofbecomingamillionaire.Iwanttobetherichestmaninthecity.

RAM(Healsolooksupaiming.)

Ialwayswantedtobuildthecity.Iwanttomakethiscitythebestcityintheworld.

Shyamlooksathimperplexedasifheisafool.WhereasRaminstillengravedinhisvision.



EXT#MORNING#MARKET# MONTAGE SHOT

Ram and Shyam both coming from their second-hand scooter to their office. After six-month Ram still comes by his scooter whereas Shyam drives a new bullet. Ram looks at him perplexed.AfterayearRambuysanew bulletandridetohisshop.HeiswaitingforShyamtoshowcasehisachievementbuthegetssurprisedandabitdisappointedtose eShyamdrivinganewcar.

EXT#MORNING#MARKET

Shyamparkshiscarinfrontofhisshop,hisshopalsoshowcaseshisprogress;arouneightpeopleareworkinginhisofficenow. HewalkstowardsRamshopwhichstillhasnotevolve,withsweetinhishand.Ramisalsoholdingsweetsinhishandbuthedoesn’t seemashappy.

SHYAM

Newbullet,Wow!Itseemsyouaredoingprogress.

RAM(Perplexed, while eating)

Shyam,canlaskyouonething?

SHYAM

Hey,whyareyoubeingsoformal,goahead.

RAM

Webothstartedsamebusiness,onsametimewithsamecapitalthenhowcomeyourbusinessisflourishingwhilelamstillgoing onthesnailspeed.

SHYAM(Laughs at him)

Well,Idon’tsaythistoanybodybutyouaremyclosefriend,sowilltellyoumysecret...Businessisnotjustaboutbuyingstufffrom neplace,addingvalueandsellingit.That’smediocrebusinessandwillfetchmediocrereturns.Businessisanartofaddingonet ooneandmakingiteven.

RAM

Whatdoyoumean?

SHYAM

Okay,letmeexplainyoubyexample.Webothhadbidtenderintheroadcontract.And youquotedthemostreasonableprice, yetIbaggedthecontract...guesshow?

RAM(Thinking,confused)

How?

SHYAM

Because...Iquotedlowerratethanyou.

RAM

But how could that be possible, anything below the price quoted would fetch big loss.

SHYAM (Laughing and bragging)

You are too naïve brother... And I tell you on top of it I gave thirty percent commission to the officer to get the contract.

RAM

30% That's not possible! You will surely fetch big loss.

SHYAM

That's the art of making money. I raised the quotation for the A Grade material but delivered scrap and made the authority sign my bills. They made money, I made money and we all are happy.

RAM (Concerned)

But that is not the fair way to practice business.

Shyam looks at him demeaning.

INT#MORNING#LIVINGROOM#AFTER TEN YEARS

Ram (42) is sitting relaxed in the living room watching news on television, while his wife is doing some household work. Ram 6 year boy and 4 year girl is playing.

NEWS (V/O)

After break we will talk about the famous construction tycoon, Mr. Shyam Tyagi.

RAM WIFE.

Look, now your friend has started coming in news and you are sitting here idle, hatching eggs.

RAM

So, what should I do?

RAM WIFE.

Go and make money, like he does. Last year he took his family on world tour and you took us to Mahabaleshwar. His children are going to flashy international school and our children; local CBSE school. And did you see his wife necklace. Suni ta was saying it might be of 30 lakh... and what did you give me this crappymangasutra.

RAM (Laughs)

He is my friend and I don't want to be critical about him but I am completely against this way of doing business. He cheats, he bribes, he manipulates and that's not the fair way of doing business. Customers should always get what they have paid for, that's the right way of doing business. It just doesn't bring money to the table but also add peace to the life. And I firmly believe that unethical practices may prosper in short term but will never go long way.

RAM WIFE.

Here the looser talks again, ethics, principle, and bullshit! It is just that you do not have the guts and smartness to snatch work from the market.

A visual of Shyam Tyagi handcuffed by police walking to the court is visible on the television.

NEWS (V/O)

After the break. Famous developer Mr. Shyam Tyagi has been arrested for his malpractice. The bridge that he developed in Santacruz could not bear the grunt of first rain fall. The new joined collector has demanded inquiry on all his previous work and many officers has been jailed for granting him work. His properties are confiscated and he has been blacklisted from all the Government projects.

RAM. (To his wife. Now her body language has changed)

I always told him that wrong business practice will make you fall in pitoneday. And look that has happened.

By the same time, Ram phonerings.

COLLECTOR

Mr. Ram Sharma?

RAM

Yes sir. May I know who is there on the line?

COLLECTOR

Mr. Ram, I am Subhash Chandra, the new collector of the city. I have personally gone through your quotation and your past work. I want to give you the contract of building highways. Will you work for us?

RAM (Emotionally)

Yes, Sir.

BEST SLOGAN WINNERS

(12years – 20years)

Param Shah – 1st Prize
Gopal Sharma International school
Topic:
Slogan - Big or Small,
Consumer rights is for all



Khushi Ghodekar – 2nd Prize
Podar International School, Nerul
Topic: Mera haq my right
Slogan - Kaam ho ya height,
we all deserve to be
treated right



(21 years and above)

Karan (Anish Anand) - 1st Prize
Topic - Jaago grahak jaago
Slogan - Satark raho,
Hoshiyaar Bano

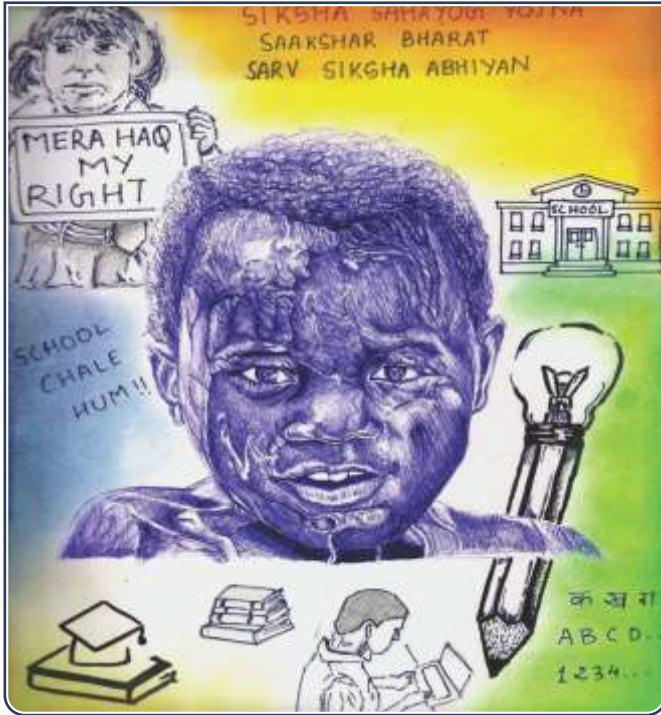


Karan (Anish Anand) - 2nd Prize
Topic: Mera haq my right
Slogan – Har koi ho apne haq ka haqdaar,
Aisa ho hamara desh,
aisa ho hamara sansaar

BEST PAINTING WINNERS

Category – Age 12 years – 20 years

1st Prize - Divy Jajodia



2nd Prize - Ashna Paul, Universal High School



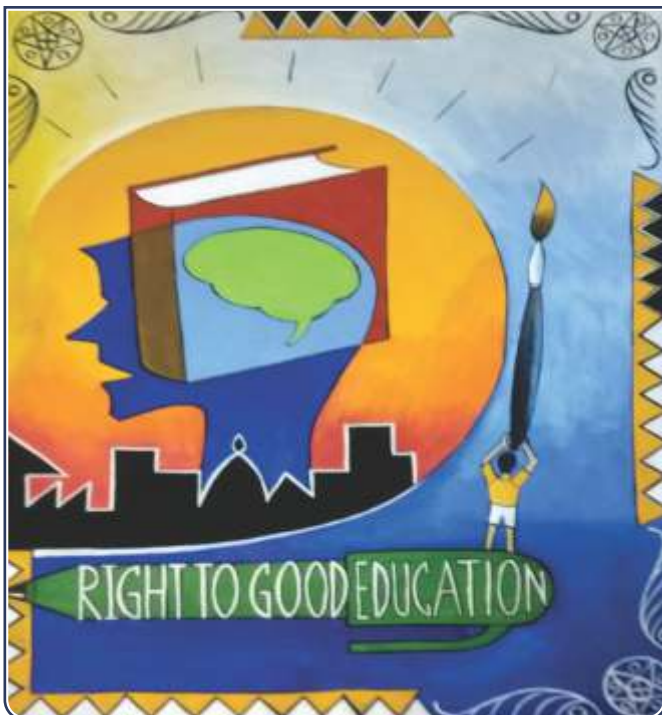
BEST PAINTING WINNERS

Category – (21 years and above)

1st Prize - Avi Roy



2nd Prize - Shubham Deepak Gangan



STREET PLAY

Category – Age 21 years and above

1st Prize –
Theatrix entertainment



2nd Prize –
Nirmala Niketan College of Home Science



STREET PLAY

Category – Age 12 years – 20 years

1st Prize –
P G Garodia School



2nd Prize –
Gokuldharm High School



CONSUMER FILM FESTIVAL

PRESIDENT



SMT KALPANA MUNSHI

CHIEF GUEST



SHRI SHATRUGHAN SINHA
MP, BOLLYWOOD STAR

GUEST OF HONOUR



SHRI KALYAN BANERJEE
ROTARY INTERNATIONAL
PAST PRESIDENT



SMT RAJASHREE BIRLA



JUSTICE B.N. SRIKRISHNA
FORMER JUDGE,
SUPREME COURT OF INDIA

FOUNDER MEMBER



SHRI SHEKHAR BAJAJ



SHRI ADI GODREJ



SHRI RATAN TATA

RAJITH MENON
Chairman, Film Festival Committee

You are Invited

VINEET BHATNAGAR
Co-Chairman, Film Festival Committee



Consumer Film Festival

AWARD NIGHT

HOTEL ST. REGIS IMPERIAL HALL, LOWER PAREL, MUMBAI
Please carry this pass

5:00 PM

You are Invited

20TH OCT

GODREJ - CFBP CONSUMER FILM FESTIVAL AWARD NITE – 2018

L to R: JUSTICE B.N. SRIKRISHNA, Mr. SHEKHAR BAJAJ, Mr. ADI GODREJ, SMT. RAJASHREE BIRLA, Ms. KALPANA MUNSHI, Ms. DOLLY THAKORE, Mr. SUNIL BUCH, Mr. ABHINAV DEO with the winners of SHORT FILM MAKERS 2017

GODREJ - CFBP CONSUMER FILM FESTIVAL AWARDS NIGHT

SHORT FILM COMPETITION	SHORT STORY COMPETITION	STREET PLAY COMPETITION	SLOGAN WRITING COMPETITION	POSTER COMPETITION
1ST PRIZE	UNDER 20	UNDER 20	UNDER 20	UNDER 20
2ND PRIZE	1ST PRIZE	1ST PRIZE	1ST PRIZE	1ST PRIZE
	2ND PRIZE	2ND PRIZE	2ND PRIZE	2ND PRIZE
	ABOVE 20	ABOVE 20	ABOVE 20	ABOVE 20
	1ST PRIZE	1ST PRIZE	1ST PRIZE	1ST PRIZE
	2ND PRIZE	2ND PRIZE	2ND PRIZE	2ND PRIZE

PROF. VISHWANATH SABALE, ASHOK MAHAJAN, MAHARAJA KISHORJIJI, ABHINAV DEO, PRADEEP TRIPATHI, UDAY PRASAD, DOLLY THAKORE, KUNESH KUNDEY, JUSTICE B.N. SRIKRISHNA, ROHIT GUPTA

Consumer Film Festival

OUR VISION

"Create an environment where Business Confidence is built through Best Business Practices and is fostered in an atmosphere of trust and respect between providers of goods and services and their users for the ultimate benefit of society and the nation."

OUR MISSION

"We shall promote the highest ethical practices, by business and professionals, in order to provide complete satisfaction to Consumers and other stakeholders."

Title Sponsor	Platinum Sponsor	Gold Sponsor	Silver Sponsor
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GODREJ - CFBP CONSUMER FILM FESTIVAL AWARD NITE – 2018

CONSUMER FILM FESTIVAL AWARD NITE

Consumer film festival award nite was held on Saturday 20th October at St. Regis, Imperial Hall.

Mr. Shatrughan Sinha – MP & Actor was the Chief guest

Smt. Rajashree Birla was the special guest of honour

**Rotary International Past President Shri Kalyan Banerjee and
Former Justice B N Srikrishna was the Guest of honour**

Awards were given to the best winners from Short film contest, short story and slogan contest, Painting / Poster contest and street play contest among all young and old who displayed their painting, acting and writing skills on consumer topics – Jaago grahak jaago, mera haq my right, fair business practices, right to information and voice, right to good food – health – education

Above 2900 entries were received in both the categories i.e. age 20 yrs and below and age 21 yrs and above



L-R: Film Festival committee Co-chairman Mr. Vineer Bhatnagar, Jury Dolly Thakore, Mrs. Poonam Sinha, Special guest of honour Smt Rajashree Birla, President Ms. Kalpana Munshi, Chief guest Shri Shatrughan Sinha, Founder member Shri Adi Godrej, Founder Member Shri Shekhar Bajaj, Head of Jury Shri B N Srikrishna, Film Festival committee Chairman Mr. Rajith Menon



Lighting the lamp at the hands of Smt. Rajashree Birla



Consumer Film Festival was inaugurated by distinguished dignitaries



Mrs. Poonam Sinha, Smt Rajashree Burla, Chief guest Shri Shatrughan Sinha, Shri Adi Godrej, Shri Shekhar Bajaj, Former Justice Shri B N Srikrishna were honoured at the hands of President Ms. Kalpana Munshi



President Ms. Kalpana Munshi honoured by Chief guest Shri Shatrughan Sinha and Smt Poonam Sinha with flowers, trophy, and shall



L- R: Shri Shekhar Bajaj, Shri Raj Purohit, Shri Arvind Sawant, Smt Rajashree Birla, President Ms. Kalpana Munshi, Chief guest Shri Shatrughan Sinha, Shri Swapnil Kothari, Smt Poonam Sinha



Best winners from competitions, sponsors, media and CFBP supporters were honoured with Trophy at the hands of Chief guest

GODREJ - CFBP CONSUMER FILM FESTIVAL AWARD NITE – 2018



GODREJ - CFBP CONSUMER FILM FESTIVAL AWARD NITE – 2018



Our Supporters



L-R: Shri B. N. Srikrishna, Smt. Rajashree Birla, Ms. Dolly Thakore, Shri Shekhar Bajaj, President Ms. Kalpana Munshi, Shri Adi Godrej

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